

NC4VETS

RESOURCE GUIDE

FOR VETERANS, THEIR DEPENDENTS AND SURVIVORS

DID YOU KNOW?

LAST YEAR VETERANS
ADDED MORE THAN
7 BILLION DOLLARS
TO THE NC ECONOMY.

DO YOU KNOW A VET?

THEN GET THEM THIS GUIDE!
REQUEST ONE NOW AT:
WWW.NC4VETS.COM/GUIDE

EMPLOYMENT

HEALTHCARE

VA BENEFITS

HOUSING

PERSONAL SERVICES

EDUCATION

VETERANS PROGRAMS,
BENEFITS & SERVICES;
FEDERAL, STATE, COUNTY,
NON-PROFIT AND MORE!



You Protected Us Let Us Help Protect Your Home

*The transition to civilian life can be challenging.
If you're struggling with your mortgage, we can help while you
look for work or attend school on the GI Bill.*

*The N.C. Foreclosure Prevention Fund can pay your mortgage
for up to 3 years (\$36,000).*



*Offered by the N.C. Housing Finance Agency, a self-supporting
public agency, using funds from the U.S. Treasury. For homes
in North Carolina.*

*Find out if you're eligible.
1-888-623-8631
NCForeclosurePrevention.gov*

**THIS RESOURCE GUIDE IS PRODUCED
AND PUBLISHED BY THE NORTH
CAROLINA DIVISION OF VETERANS AFFAIRS
TO ASSIST AND EDUCATE VETERANS IN
LEARNING ABOUT STATE AND FEDERAL
VETERAN BENEFITS. VETERANS CAN ALSO
FIND THIS INFORMATION ONLINE AT
WWW.DOA.NC.GOV/VETS/**

**SECRETARY OF
ADMINISTRATION**
Bill Daughtridge, Jr.

**DIRECTOR
VETERANS AFFAIRS**
Ilario Pantano
Former Marine Scout/Sniper
Marine Infantry Officer
Gulf War I & II

DEPUTY DIRECTOR
Glenn Batten
LCDR, USN (Ret)

Special thanks to the agencies and staff whose
hard work and unprecedented collaboration is
making North Carolina more veteran friendly
every day.

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A directory of benefits and
resources can be found on the
back cover of this resource
guide for veterans.



**FROM
THE
GOVERNOR**

THANK YOU FOR YOUR SERVICE

My uncle Paul, a U.S. Marine, fought in Vietnam. As a
youngster, I was sickened to see the way that he was
treated when he came home. I swore, as many of you
did too, that such treatment of our vets would never
happen again. **Not on my watch.**

North Carolina loves her veterans,
her active military, and their families. As
your Governor, I want to make sure that
you have all of the tools that you need
to succeed. I also want to make sure our
state government is walking with you
every step of the way.

I have directed my team, starting with
Bill Daughtridge, my Secretary of Ad-
ministration, and Marine General Cornell
Wilson, my Military Advisor, to bring all
the agencies across the state and federal
government together with their non-
profit and volunteer partners. Across the
colleges and departments such as Com-
merce, Health, Transportation, Public
Safety and Veterans Affairs, my goal is a
united team, a "one-stop-shop," where
all of a veteran's questions, concerns
and needs can be solved in one place.
From jobs and education to healthcare
and benefits, this Resource Guide is part
of our NC4VETS initiative to make
North Carolina the "State of Choice for
Veterans," and it doesn't stop here.

Call us at (844) NC4-VETS, or visit us
online at NC4VETS.com for the latest
updates, and share them with fellow
Veterans on Facebook, Twitter and
mobile apps too.

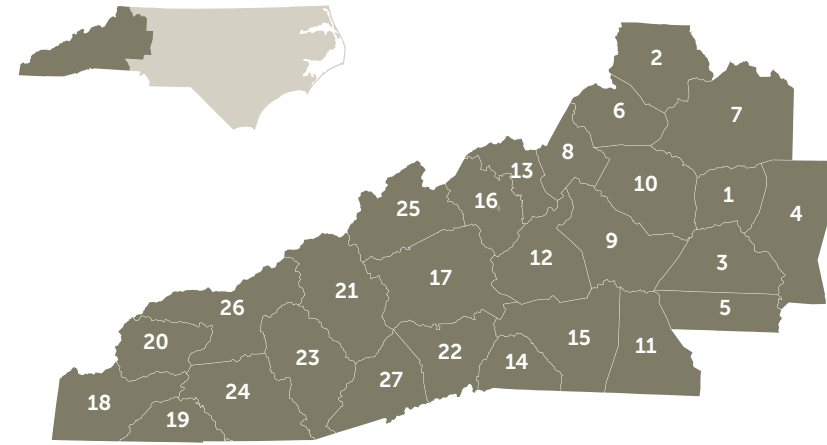
We've worked hard to break down the
barriers and make government work for
you. You deserve it.

If you are a friend or family member,
please share this guide with a veteran,
guardsmen, or reservist you love. And
if you are still on Active Duty, hold onto
this guide. You may need it when you
make this great state your home!

Join me in making sure that every
veteran knows that when North Carolina
says "Welcome Home"– we mean it.

Welcome Home Heroes, and may
God continue to bless America!

Pat McCrory, Governor
The State of North Carolina



MOUNTAIN REGION

- 1) ALEXANDER
- 2) ASHE
- 3) CATAWBA
- 4) IREDELL
- 5) LINCOLN
- 6) WATAUGA
- 7) WILKES
- 8) AVERY
- 9) BURKE
- 10) CALDWELL
- 11) CLEVELAND
- 12) MCDOWELL
- 13) MITCHELL
- 14) POLK
- 15) RUTHERFORD
- 16) YANCEY
- 17) BUNCOMBE
- 18) CHEROKEE
- 19) CLAY
- 20) GRAHAM
- 21) HAYWOOD
- 22) HENDERSON
- 23) JACKSON
- 24) MACON
- 25) MADISON
- 26) SWAIN
- 27) TRANSYLVANIA

NCWORKS CAREER CENTERS

1/ ALEXANDER COUNTY

604 7th St., SW
Taylorsville, NC 28681
(828) 632-4631

2/ ASHE COUNTY

626 Ashe Central School Rd
Unit 5
Jefferson, NC 28640
(336) 982-5627

3/ CATAWBA COUNTY

3301 HWY 70 SE
Newton, NC 28658
(828) 466-5535

4/ IREDELL COUNTY

133 Island Ford Road
Statesville, NC 28625
(704) 878-4241

5/ LINCOLN COUNTY

529 North Aspen St.
Lincolnton, NC 28092
(704) 735-8035

6/ WATAUGA COUNTY

130 Poplar Grove Conn.
Boone, NC 28607
(828) 265-5385

7/ WILKES COUNTY

103 Call St. Ext
Wilkesborro, NC 28697
(336) 838-5164

8/ AVERY COUNTY

428 Pineola St.
Newland, NC 28659
(828) 466-5535

9/ BURKE COUNTY

720 East Union
Morganton, NC 28655
(828) 438-6161

10/ CALDWELL COUNTY

1909 Hickory Blvd
Lenoir, NC 28645
(828) 759-4680

11/ CLEVELAND COUNTY

404 East Marion St.
Shelby, NC 28150
(704) 480-5414

12/ MCDOWELL COUNTY

316 Baldwin Ave
Marion, NC 28752
(828) 652-7131

13/ MITCHELL COUNTY

200 Mayland Drive
Spruce Pines, NC 28777
(828) 766-1195

15/ RUTHERFORD COUNTY

139 East Trade St.
Forest City, NC 28043
(828) 245-9841

16/ YANCEY COUNTY

1040-L East US Hwy. 19E
Suite 2
Burnsville, NC 28714
(828) 682-6618

17/ BUNCOMBE COUNTY

48 Grove St.
Asheville, NC 28801
(828) 251-6200

18/ CHEROKEE COUNTY

800 US HWY 64
Murphy, NC 28906
(828) 837-7407

20/ GRAHAM COUNTY

347 Rodney Orr Bypass
Robbinsville, NC 28771
(828) 479-3376

21/ HAYWOOD COUNTY

1170 North Main St.
Waynesville, NC 28786
(828) 456-6061

22/ HENDERSON COUNTY

26 Francis Road
Hendersonville, NC 28792
(828) 693-1703

22/ HENDERSON COUNTY

180 West Campus Drive
Flat Rock, NC 28043
Job Links # (828) 694-1755

23/ JACKSON COUNTY

26 Ridgeway St.
Suite 2
Sylva, NC 28779
(828) 586-4063

24/ MACON COUNTY

427 Harrison Ave.
Franklin, NC 28734
(828) 369-9534

25/ MADISON COUNTY

4646 US Highway 25-70
Marshall, NC 28753
(828) 649-2577

26/ SWAIN COUNTY

50 Main St.
Bryson City, NC 28713
(828) 488-2149

27/ TRANSYLVANIA

45 Oak Park Drive
Brevard, NC 28712
(828) 883-2550

VETERAN SERVICE OFFICES

1/ ALEXANDER COUNTY

621 Liledoun Road
Taylorsville, NC 28681
(828) 632-5411

2/ ASHE COUNTY

150 Government Circle
Suite 2100
Jefferson, NC 28640
(336) 846-5575

3/ HICKORY VSC

1985 Tate Blvd. S.E.
Suite 113
Hickory, NC 28602
(828) 322-6616

3/ CATAWBA COUNTY

100-A SW Blvd.
Newton, NC 28658
(828) 465-8255

BLACK MOUNTAIN STATE VETERANS HOME

LEARN MORE ON **PAGE 40**

**62 LAKE EDEN ROAD
BLACK MOUNTAIN, NC
28711
252-939-8000**



4/ IREDELL COUNTY

202 S. Center St.
Statesville, NC 28677
(704) 878-3135

4/ IREDELL COUNTY

610 E Center Ave.
Mooresville, NC 28115
(704) 664-3869 (W only)
Statesville office
(704) 878-3135 (M,T,TH,F)

5/ LINCOLN COUNTY

206 Gamble Drive
Suite A
Lincolnton, NC 28092
(704) 736-8506

6/ WATAUGA COUNTY

331 Queen St.
Boone, NC 28607
(828) 265-8065

7/ WILKES COUNTY

108 North St.
Wilkesboro, NC 28697
(336) 651-7327

8/ AVERY COUNTY

175 Linville St.
Newland, NC 28657
(828) 733-8211

9/ MORGANTON VSC

301 East Meeting St.
Suite 2
Morganton, NC 28655
(828) 430-7136

9/ BURKE COUNTY

501 North Green St.
Morganton, NC 28655
(828) 439-4376

10/ CALDWELL COUNTY

905 West Ave NW
Lenoir, NC 28645
(828) 757-1345

11/ CLEVELAND COUNTY

County Admin. Bldg.
311 E. Marion St.
Shelby, NC 28150
(704) 484-4803

12/ MCDOWELL COUNTY

100 Spaulding Road
Marion, NC 28752
(828) 659-0833
Call (828) 659-0821 for appointments

13/ MITCHELL COUNTY

130 Forest Service Dr.
Suite C
Bakersville, NC 28705
(828) 688-2200

14/ POLK COUNTY

75 Carmel Lane
Columbus, NC 28722
(828) 894-0003

15/ RUTHERFORD COUNTY

303 Fairground Rd.
Spindale, NC 28160
(828) 287-6185

16/ YANCEY COUNTY

110 Town Square Drive
Room 12
Burnsville, NC 28714
(828) 682-1514

17/ ASHEVILLE VSC

1100 Tunnel Road.
Asheville, NC 28805
(828) 298-7911 Ext 5331

17/ BUNCOMBE COUNTY

35 Woodfin St.
Asheville, NC 28802
(828) 250-5726

17/ CANTON VSC

120 Main St.
Canton, NC 28716
(828) 646-6937

18/ CHEROKEE COUNTY

75 Peachtree St.
Murphy, NC 28906
(828) 835-8663

19/ CLAY COUNTY

54 Church St.
Hayesville, NC 28904
(828) 389-3355

20/ GRAHAM COUNTY

12 North Main St.
Robbinsville, NC 28771
(828) 479-6208

21/ HAYWOOD COUNTY

215 N. Main St.
Waynesville, NC 28786
(828) 452-6634

22/ HENDERSON COUNTY

1200 Spartanburg Hwy.
Suite 200
Hendersonville, NC 28792
(828) 697-4817

23/ JACKSON COUNTY

100 County Services Park
Sylva, NC 28779
(828) 631-2231

24/ MACON COUNTY

104 E. Main St.,
Suite 5
Franklin, NC 28734
(828) 349-2151

25/ MADISON COUNTY

280 N. Main St.
Mars Hill Town Hall
Mars Hill, NC 28754
(828) 646-6937

26/ SWAIN COUNTY

101 Mitchell St.
Bryson City, NC 28713
(828) 488-9273 Ext. 2205

27/ TRANSYLVANIA COUNTY

203 E Morgan St.
Room 237
Brevard, NC 28712
(828) 884-3276

MEDICAL FACILITIES

10/ HICKORY CBOC

2440 Century Place SE,
Hickory, NC 28602
(800) 706-9126

15/ RUTHERFORD CBOC

374 Charlotte Road
Rutherfordton, NC 28139
(828) 288-2780

17/ ASHEVILLE

VA MEDICAL CENTER

1100 Tunnel Road
Asheville, NC 28805
(828) 298-7911

24/ FRANKLIN CBOC

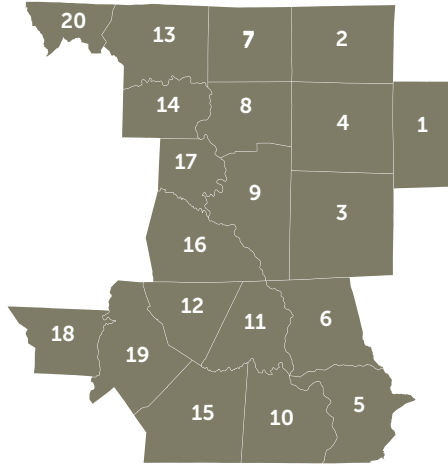
647 Wayah St
Franklin, NC 28734
(828) 369-1781

CEMETERIES

23/ WESTERN CAROLINA

STATE VETERANS CEMETERY

962 Old US 70 Hwy
Black Mountain, NC 28711
(828) 669-0684

**PIEDMONT REGION**

- | | |
|----------------------|------------------------|
| 1) ALAMANCE | 11) STANLY |
| 2) ROCKINGHAM | 12) CABARRUS |
| 3) RANDOLPH | 13) SURRY |
| 4) GUILFORD | 14) YADKIN |
| 5) RICHMOND | 15) UNION |
| 6) MONTGOMERY | 16) ROWAN |
| 7) STOKES | 17) DAVIE |
| 8) FORSYTH | 18) GASTON |
| 9) DAVIDSON | 19) MECKLENBURG |
| 10) ANSON | 20) ALLEGHANY |



VETERANS CRISIS LINE
800.273.8255



INTERACTIVE WEB VERSION
 An interactive version of this resource map is available at:
www.nc4vets.com/guide

SALISBURY STATE VETERANS HOME

**1601 BRENNER AVE.
 BUILDING #10
 SALISBURY, NC 28145
 704-638-4200 EXT. 204**

LEARN MORE ABOUT THE SALISBURY STATE HOME FOR VETERANS ON **PAGE 39**

**NCWORKS CAREER CENTERS****2/ ROCKINGHAM COUNTY**

8340 NC 87
 Reidsville, NC 27320
 (336) 634-5600

3/ RANDOLPH COUNTY

355 South Fayetteville St.
 Asheboro, NC 27203
 (336) 625-5128

4/ GUILFORD COUNTY

313 North Raleigh St.
 Greensboro, NC 27401
 (336) 373-5922

4/ GUILFORD COUNTY

2055-B.S Elm St.
 Greensboro, NC 27406
 (336) 334-5777

4/ GUILFORD COUNTY

607 Idol St.
 High Point, NC 27262
 (910) 347-2121

6/ MONTGOMERY COUNTY

1011 Page St.
 Troy, NC 27371
 (910) 572-3641

8/ FORSYTH COUNTY

450 West Hanes Mills Rd.
 Suite 101
 Winston Salem, NC 27105
 (336) 776-6720

8/ FORSYTH COUNTY

NW 2701 University Pkwy
 Winston Salem, NC 27105
 (336) 724-3625

9/ DAVIDSON COUNTY

211 West Colonial Drive
 Thomasville, NC 27360
 (336) 474-2655

9/ DAVIDSON COUNTY

103 West Center St.
 Lexington, NC 27295
 (336) 248-2326

11/ STANLY COUNTY

2215 US Highway 52 N
 Albemarle, NC 28001
 (704) 982-2183

12/ CABARRUS COUNTY

2275 Kannapolis Highway
 Concord, NC 28027
 (704) 786-3183

13/ SURRY COUNTY

541 West Pine St.
 Mt. Airy, NC 27030
 (336) 786-4169

14/ YADKIN COUNTY

236 North Lee Ave
 Yadkinville, NC 27055
 (336) 679-4079

15/ UNION COUNTY

1125 Skyway Drive
 Monroe, NC 28110
 (704) 283-7541

16/ ROWAN COUNTY

1904 South Main St.
 Salisbury, NC 28114
 (704) 639-7529

17/ DAVIE COUNTY

375 Hospital St.
 Suite 101
 Mocksville, NC 27028
 (336) 751-3315

18/ GASTON COUNTY

7220 Wilkinson Blvd.
 Room 212
 Belmont, NC 28012
 (704) 266-5005

19/ MECKLENBURG COUNTY

5601 Executive Center Dr.
 Charlotte, NC 28212
 (704) 336 2102

19/ MECKLENBURG COUNTY

1401 West Morehead St.
 Charlotte, NC 28208
 (704) 206-1350

19/ MECKLENBURG COUNTY

7140 Forest Point Blvd.
 Suite A
 Charlotte, NC 28217
 (704) 565-6865

19/ MECKLENBURG COUNTY

5601 Executive Center Dr.
 Charlotte, NC 28212
 (704) 566-2870

20/ ALLEGHANY COUNTY

115 D Atwood St.
 Sparta, NC 28675
 (336) 372-9675

VETERAN SERVICE OFFICES**1/ ALAMANCE COUNTY**

217 College St.

Suite D
 Graham, NC 27253
 (336) 570-6763

2/ ROCKINGHAM COUNTY

DSS Family Planning Bldg.
 425 NC 65
 Reidsville, NC 27320
 (336) 342-8449

3/ RANDOLPH COUNTY

158 Worth St.
 Asheboro, NC 27203
 (336) 318-6909

4/ GUILFORD COUNTY

201 W. Market St.
 Suite 108
 Greensboro, NC 27401
 (336) 334-5777

4/ GUILFORD COUNTY

325 E. Russell Avenue
 Room 145
 High Point, NC 27260
 (336) 641-7929

5/ RICHMOND COUNTY

125 S Hancock St
 Rockingham, NC 28379
 (910) 997 8232

6/ MONTGOMERY COUNTY

203-A West Main St.
 Troy, NC 27371
 (910) 576-4711

7/ STOKES COUNTY

Stokes County Gvt. Center
 Bldg. 1012, Room 156
 Danbury, NC 27016
 (336) 593-2468

8/ STATE SERVICE CENTER

111 Federal Building
 251 N. Main St.
 Winston-Salem, NC 27511
 (336) 725-8781

8/ CLEMMONS VSC

2511 Neudorf Rd
 Suite I
 Clemmons, NC 27012
 (336) 766-1496

9/ DAVIDSON COUNTY

913 Greensboro St.
 Suite 101
 Lexington, NC 27292
 (336) 242-2037

10/ ANSON COUNTY

111 North Greene St.
 Wadesboro, NC 28170
 (704) 694-4418

11/ STANLY COUNTY

1000 N. First St.
 Suite 6
 Albemarle, NC 28001
 (704) 986-3694

12/ CABARRUS COUNTY

65 Church St., SE
 Concord, NC 28025
 (704) 920-2869

13/ SURRY COUNTY

1218 State St.
 Suite 700
 Mt. Airy, NC 27030
 (336) 783-8820

14/ YADKIN COUNTY

Courthouse, Room 105
 Yadkinville, NC 27055
 (336) 679-8209

15/ UNION COUNTY

County Building -
 500 North Main St.
 Suite 629
 Monroe, NC 28112
 (704) 283-3807

16/ ROWAN COUNTY

1120-A South Martin
 Luther King, Jr. Avenue
 Salisbury, NC 28144
 (704) 216-8138

16/ SALISBURY VSC

1601 Brenner Ave
 Salisbury, NC 28144
 (704) 638 9000 Ext 6472

17/ DAVIE COUNTY

277 Meroney St.
 Mocksville, NC 27028
 (336) 753-6225

18/ GASTON COUNTY

965 Roberts Drive
 Gastonia, NC 28054
 (704) 866-3606

19/ CHARLOTTE VSC

5500 Executive Center Dr.
 Suite 132
 Charlotte, NC 28212
 (704) 563-2037

19/ MECKLENBURG COUNTY

700 N. Tryon St.
 Charlotte, NC 28202
 (704) 336-2102

20/ ALLEGHANY COUNTY

90 S. Main St.
 Sparta, NC 28675
 (336) 372-4850

MEDICAL FACILITIES**5/ HAMLET CBOC**

100 Jefferson St.
 Hamlet, NC 28345
 (910) 582-3536

8/ WINSTON-SALEM CBOC

8601 University East Drive
 Winston-Salem, NC 27103
 (336) 768-3296

16/ SALISBURY VA**MEDICAL CENTER**

1601 Brenner Avenue
 Salisbury, NC 28144
 (704) 638-9000

19/ CHARLOTTE CBOC

190 Kimel Park Drive
 Charlotte, NC 28213
 (704) 597-3500

CEMETERIES**16/ SALISBURY NATIONAL****CEMETERY**

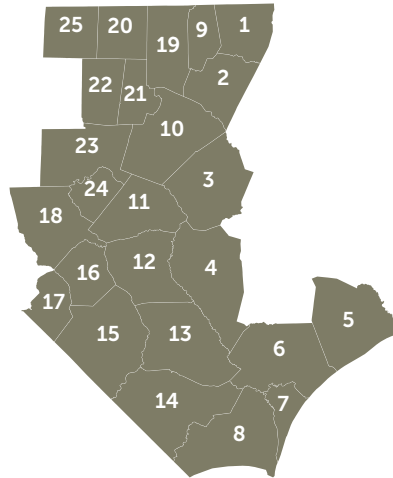
501 Statesville Blvd
 Salisbury, NC 28144
 (704) 636-2661

VET CENTERS**9/ GREENSBORO VET CENTER**

3515 W Market St.
 Suite 120
 Greensboro, NC 27406
 (336) 333-5366

19/ CHARLOTTE VET CENTER

2114 Ben Craig Dr.
 Suite 300
 Charlotte, NC 28262
 (704) 549-8025



CENTRAL REGION

- 1) WARREN
- 2) FRANKLIN
- 3) JOHNSTON
- 4) SAMPSON
- 5) ONSLOW
- 6) PENDER
- 7) NEW HANOVER
- 8) BRUNSWICK
- 9) VANCE
- 10) WAKE
- 11) HARNETT
- 12) CUMBERLAND
- 13) BLADEN
- 14) COLUMBUS
- 15) ROBESON
- 16) HOKE
- 17) SCOTLAND
- 18) MOORE
- 19) GRANVILLE
- 20) PERSON
- 21) DURHAM
- 22) ORANGE
- 23) CHATHAM
- 24) LEE
- 25) CASWELL

NCWORKS CAREER CENTERS

1/ WARREN COUNTY

309 North Main St.
Room 123
Warrenton, NC 27589
(252) 257-3230

2/ FRANKLIN COUNTY

6 North Main St.
Franklinton, NC 27525
(919) 557-1121

3/ JOHNSTON COUNTY

224 Peedin Road
Smithfield, NC 27577
(919) 934-0536

3/ JOHNSTON COUNTY

300 S. Third St., Suite A
Smithfield, NC 27577
(919) 934-4032

4/ SAMPSON COUNTY

115 North Boulevard
Clinton, NC 28328
(910) 592-5756

5/ ONSLOW COUNTY

461 Western Blvd,
Suite 106
Jacksonville, NC 28540
(910) 347-2121

6/ PENDER COUNTY

121 South Fairview Road
Rocky Mount, NC 27801
(252) 977-3306

6/ PENDER COUNTY

904-A South Walker St.
Burgaw, NC 28425
(910) 259-0240

7/ NEW HANOVER COUNTY

717 Market St.
Wilmington, NC 28401
(910) 251-5777

8/ BRUNSWICK COUNTY

5300-7 Main St.
Shalote, NC 28470
(910) 754-6120

9/ VANCE COUNTY

945-D West Andres Ave.
Henderson, NC 27536
(252) 438-6129

10/ WAKE COUNTY

742 East Chatam St.
Cary, NC 27511
(919) 469-1406

10/ WAKE COUNTY

220 Swinburne St.
Raleigh, NC 27610
(919) 250-3770

10/ WAKE COUNTY

1830B Tillery Place
Raleigh, NC 27604
(919) 715-0111

10/ WAKE COUNTY

350 East Holding Ave.
Wake Forest, NC 27587
(919) 562-6300

10/ WAKE COUNTY

1002 Dogwood Dr.
Zebulon, NC 27597
(919) 404-3900

10/ WAKE COUNTY

130 North Judd Pkwy., NE
Fuquay-Varina, NC 27526
(919) 557-2501

11/ HARNETT COUNTY

101 Hunt Valley Dr.
Dunn, NC 28334
(910) 891-2915

11/ HARNETT COUNTY

1137 E Cornelius Harnett Blvd.
Lillington, NC 27546
(910) 814-4042

12/ CUMBERLAND COUNTY

414 Ray Ave.
Fayetteville, NC 28301
(910) 486-1010

12/ CUMBERLAND COUNTY

Ft. Bragg, NC
(910) 436-0301

13/ BLADEN COUNTY

401 Mercer Mill Road
Elizabethtown, NC 28337
(910) 862-3255

14/ COLUMBUS COUNTY

4564 Chadbourrn Hwy
Whiteville, NC 28472
(910) 642-7141

15/ ROBESON COUNTY

289 Corporate Dr.
Lumberton, NC 28358
(910) 618-5500

16/ HOKE COUNTY

304 Birch St.
Raeford, NC 28376
(910) 875-5059

17/ SCOTLAND COUNTY

303 North Main St.
Laurinburg, NC 28352
(910) 276-4260

18/ MOORE COUNTY

245 Shepherd Trail
Aberdeen, NC 28315
(910) 944-7697

19/ GRANVILLE COUNTY

111 Hilltop Dr.
Oxford, NC 27565
(919) 693-2686

20/ PERSON COUNTY

203 N. Main St., Ste. 212
Roxsboro, NC 27573
(336) 599-3109

21/ DURHAM COUNTY

1105 South Briggs Ave
Durham, NC 27703
(919) 560-6880

22/ ORANGE COUNTY

503 West Franklin St.
Chapel Hill, NC 27516
(919) 968-2031

23/ CHATHAM COUNTY

225 East Beaver St.
Silver St., NC 27344
(919) 742-7454

23/ CHATHAM COUNTY

764 West St.
Pittsboro, NC 27312
(919) 545-8054

24/ LEE COUNTY

1909 Lee Ave
Sanford, NC 27330
(919) 775-2241

FAYETTEVILLE STATE VETERANS HOME

LEARN MORE ON **PAGE 38**

**214 COCHRAN AVE.
FAYETTEVILLE, NC 28301
910-482-4131**



VETERAN SERVICE OFFICES

1/ WARREN COUNTY

109 S. Main St.
Warrenton, NC 27589
(252) 257-3385

5/ ONSLOW COUNTY

239 NW Corridor Blvd.
Jacksonville, NC 28540.
(910) 347-3309

6/ PENDER COUNTY

18676 US Hwy. 17
Hampstead, NC 28443
(910) 270-5005

6/ PENDER COUNTY

108 S. Cowan St.
Burgaw, NC 28425
(910) 259-1203

7/ WILMINGTON VSC

3240 Burnt Mill Dr., Ste 2
Wilmington, NC 28403
(910) 251-5704

7/ NEW HANOVER COUNTY

230 Government Center Dr.,
Suite 36
Wilmington, NC 28403
(910) 798-7611

7/ WILMINGTON HCC + VSC

1705 Gardner Dr.
Wilmington, NC 28405
(910) 343-5300 Ext. 364

8/ BRUNSWICK COUNTY

#10 Referendum Dr. NE
Building F
Bolivia, NC 28422
(910) 253-2233

9/ VANCE COUNTY

300 South Garnett St.
Rm 115
Henderson, NC 27536
(252) 438-4619

10/ WAKE COUNTY

3000 Falstaff Rd.
Raleigh, NC 27610
(919) 212-8387

12/ FAYETTEVILLE VSC

255 Green St.
Suite 903
Fayetteville, NC 28306
(910) 486-1551

12/ CUMBERLAND COUNTY

301 E. Russell St.
Fayetteville, NC 28301
(910) 677-2970

13/ BLADEN COUNTY

301 S. Cypress St.
Elizabethtown, NC 28337
(910) 862-6781

14/ COLUMBUS COUNTY

805 Pinckney St.
Whiteville, NC 28472
(910) 640-6638

15/ ROBESON COUNTY

113 W. Eighth St.
Lumberton, NC 28358
(910) 671-3070

15/ LUMBEE TRIBE OF NC

6984 NC Hwy 711 West
Pembroke, NC 28372
(910) 522-2210

16/ HOKE COUNTY

129 West Elwood Ave.
Raeford, NC 28376
(910) 875-2147

19/ GRANVILLE COUNTY

119 Hilltop Village
Hwy 158 West
Oxford, NC 27565
(919) 693-1484

20/ PERSON COUNTY

325 South Morgan St.
Roxboro, NC 27573
(336) 597-7891

21/ DURHAM COUNTY

414 East Main St.
Durham, NC 27701
(919) 560-8387

21/ DURHAM VSC

115 Market St, Suite 205
Durham, NC 27701
(919) 560-6672

22/ ORANGE COUNTY

113 Mayo St.
Hillsborough, NC 27278
(919) 245-2890

23/ CHATHAM COUNTY

65 E. Chatham St.
Pittsboro, NC 27312
(919) 542-8202
Veterans service officer is only available the 1st & 3rd Thursday of the month

25/ CASWELL COUNTY

Social Services Bldg.
Yanceyville, NC 27379
(336) 694-4141

MEDICAL FACILITIES

5/ JACKSONVILLE CBOC

241 Freedom Way
Midway Park, NC 28544
(910) 353-6406

7/ WILMINGTON HCC

1705 Gardner Road
Wilmington, NC 28405
(910) 343-5300

10/ RALEIGH I CBOC

3305 Sungate Blvd
Raleigh, NC 27610
(919) 212-0129

10/ RALEIGH II CBOC

3040 Hammond Business Pl.
Suite 105
Raleigh, NC 27603
(919) 899-6259

12/ FAYETTEVILLE VAMC

2300 Ramsey St.
Fayetteville, NC 28301
(910) 488-2120
(800) 771-6106

21/ DURHAM VAMC

508 Fulton St.
Durham, NC 27705
(919) 286-0411
(888) 878-6890

21/ DURHAM CBOC

1824 Hillandale Rd
Durham, NC 27705
(919) 383-6107

CEMETERIES*

5/ COASTAL CAROLINA STATE VETERANS CEMETERY

110 Monford Point Rd.
Jacksonville, NC 28541
(910) 347-4550

12/ SANDHILLS STATE VETERANS CEMETERY

400 Murchison Rd
Spring Lake, NC 28390
(910) 436-5630

VET CENTERS

5/ JACKSONVILLE VET CENTER

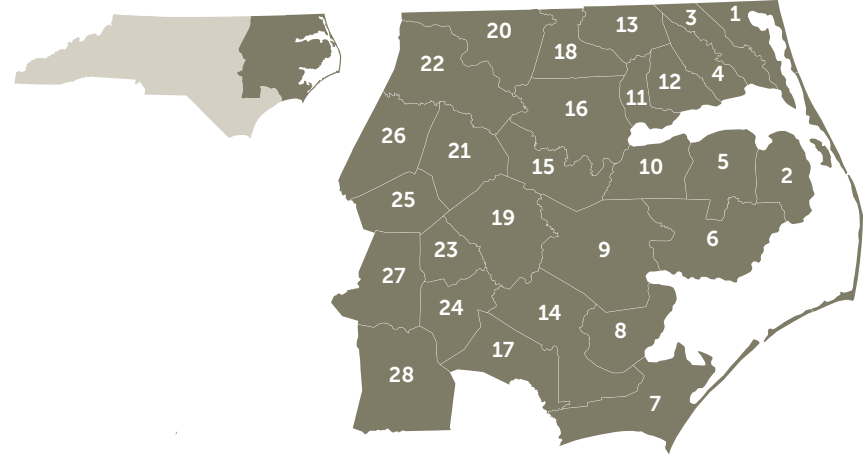
110A Branchwood Dr.
Jacksonville, NC 28546
(910) 577-1100

10/ RALEIGH VET CENTER

1649 Old Louisburg Rd.
Raleigh, NC 27604
(919) 856-4616

12/ FAYETTEVILLE VET CENTER

4140 Ramsey St.
Suite 110
Fayetteville, NC 28311
(910) 488-6252



COASTAL REGION

- 1) CURRITUCK
- 2) DARE
- 3) CAMDEN
- 4) PASQUATANK
- 5) TYRRELL
- 6) HYDE
- 7) CARTERET
- 8) PAMLICO
- 9) BEAUFORT
- 10) WASHINGTON
- 11) CHOWAN
- 12) PERQUIMANS
- 13) GATES
- 14) CRAVEN
- 15) MARTIN
- 16) BERTIE
- 17) JONES
- 18) HERTFORD
- 19) PITT
- 20) NORTHAMPTON
- 21) EDGECOMBE
- 22) HALIFAX
- 23) GREENE
- 24) LENOIR
- 25) WILSON
- 26) NASH
- 27) WAYNE
- 28) DUPLIN



VETERANS CRISIS LINE
800.273.8255



INTERACTIVE WEB VERSION
An interactive version of this resource map is available at:
www.nc4vets.com/guide

KINSTON STATE VETERANS HOME

2150 HULL ROAD
KINSTON, NC 28504
252-939-8000

LEARN MORE ABOUT THE KINSTON STATE HOME FOR VETERANS ON PAGE 41



NCWORKS CAREER CENTERS

2/ DARE COUNTY

2522 South Croatan Hwy
Nags Head, NC 27959
(252) 480-3500

4/ PASQUATANK COUNTY

422 Mearthur Street
Elizabeth City, NC 27909
(252) 331-4798

7/ CARTERET COUNTY

309 Commerce Ave
Morehead City, NC 28557
(252) 726-7151

8/ PAMLICO COUNTY

705 Main Street
Bayboro, NC 28515
(252) 745-9934

9/ BEAUFORT COUNTY

1385 John Small Ave
Washington, NC 27889
(252) 946-3116

11/ CHOWAN COUNTY

300 North Virginia Ave.
Edenton, NC 27932
(252) 482-2195

14/ CRAVEN COUNTY

2836 Neuse Blvd
New Bern, NC 28560
(252) 514-4828

15/ MARTIN COUNTY

407 East Blvd.
Williamston, NC 27892
(252) 792-7816

16/ BERTIE COUNTY

1001 South King Street
Windsor, NC 27983
(252) 794-5616

17/ JONES COUNTY

509 NC Hwy 58 North
Trenton, NC 28585
(252) 448-4791

18/ HERTFORD COUNTY

109 Community College Rd
Ahoskie, NC 27910
(252) 862-1257

20/ NORTHAMPTON CO

100 W. Jefferson St.
Jackson, NC 27845
(252) 534-2621

21/ EDGECOMBE COUNTY

121 South Fairview Road
Rocky Mount, NC 27801
(252) 997-3306

21/ EDGECOMBE COUNTY

2009 West Wilson Street
Tarboro, NC 27886
(252) 823-6742

22/ HALIFAX COUNTY

1620 East 10th Street
Roanoke Rapids, NC 27870
(252) 537-4188

23/ GREENE COUNTY

818 Highway 91 North
Snow Hill, NC 28580
(252) 747-5689

24/ LENOIR COUNTY

2100 Presbyterian Lane
Kinston, NC 28501
(252) 526-4435

24/ LENOIR COUNTY

231 Highway 58 South
Kinston, NC 28502
(252) 527-6223

25/ WILSON VSC

302 Tarboro Street
Wilson, NC 27893
(252) 234-1129

27/ WAYNE COUNTY

2006 Wayne Memorial Dr.
Goldsboro, NC 27534
(919) 731-7950

28/ DUPLIN COUNTY

192 Magnolia Ext
Keanansville, NC 28349
(910) 296-1478

VETERAN SERVICE OFFICES

2/ DARE COUNTY

954 Marshall Collins Drive
Manteo, NC 27954
(252) 475-5604

4/ ELIZABETH CITY

1023 US 17 South
Suite 2
Elizabeth City, NC 27909
(252) 331-4741

5/ TYRRELL COUNTY

801 Main Street
Columbia, NC 27925
(252) 796-3251

6/ HYDE COUNTY

30 Oyster Creek Road
Swan Quarter, NC 27885
(252) 926-5280

7/ CARTERET COUNTY

3710-B John Platt Dr.
Morehead City, NC 28557
(252) 728-8440

8/ PAMLICO COUNTY

828 Alliance Main Street
Bayboro, NC 28515
(252) 745-4086

9/ BEAUFORT COUNTY

1308 Highland Drive
Suite 104
Washington, NC 27889
(252) 946-8016

10/ WASHINGTON COUNTY

112 Latham Avenue
Plymouth, NC 27889
(252) 799-9764

11/ CHOWAN COUNTY

County Office Building
E. King Street
Edenton, NC 27932
(252) 482-1033

12/ PERQUIMANS COUNTY

104 Dobb Street
Hertford, NC 27944
(252) 426-1796

14/ CRAVEN COUNTY

2818 Neuse Blvd.
Suite 15
New Bern, NC 28562
(252) 636-6611

15/ MARTIN COUNTY

205 E. Main Street
Williamston, NC 27892
(252) 789-4398

16/ BERTIE COUNTY

106 Dundee St.
Windsor, NC 27983
(252) 794-5304

17/ JONES COUNTY

389 Highway 58 South
Trenton, NC 28585
(252) 448-1121

18/ HERTFORD COUNTY

704 North King Street
Winton, NC 27986
(252) 358-7811

19/ GREENVILLE VSC

3740 South Evans Street,
Suite A
Greenville, NC 27858
(252) 355-9052

19/ GREENVILLE VSC & HCC

401 Moyer Blvd
Greenville, NC 27834
(252) 830-2149 Ext 3680

19/ PITT COUNTY

1717 West 5th St.
Greenville, NC 27834
(252) 902-3090

20/ NORTHAMPTON COUNTY

100 West Jefferson Street
Jackson, NC 27845
(252) 534-2621

21/ EDGECOMBE COUNTY

201 St. Andrews St.
Tarboro, NC 27886
(252) 641-7846

22/ HALIFAX COUNTY

26 North King Street
Halifax, NC 27839
(252) 583-1688 Option 1
Ext. 2263

22/ KINSTON VSC

1136, Suite 101, Hwy 258 N
Kinston, NC 28504
(252) 522 5050

23/ GREENE COUNTY

229 Kingold Blvd.
Snow Hill, NC 28580
(252) 747-7320

25/ WILSON VSC

113 E. Nash St.
Suite 404
Wilson, NC 27893
(252) 237-2422

26/ NASH COUNTY

121 Fairview Rd.
Rocky Mount, NC 27801
(252) 977-3350

27/ WAYNE COUNTY

2001 East Ash St., Suite D
Goldsboro, NC 27530
(919) 731-1490

28/ DUPLIN COUNTY

169 Mallard St.
Kenansville, NC 28349
(910) 296-2114

27/ GOLDSBORO CBOC

2610 Hospital Road
Goldsboro, NC 27534
(919) 731-4809

CEMETERIES*

27/ EASTERN CAROLINA STATE VETERANS CEMETERY- GOLDSBORO

(OPENING FALL 2015)
164 Long Plant Farm Rd
Goldsboro, NC 27544
(919) 807-4250

VET CENTERS

19/ GREENVILLE VET CENTER

1021 W.H. Smith Blvd.
Suite A 100
Greenville, NC 27834
(252) 355-7920

*National VA Cemetery in New Bern is at capacity

NC GOVERNMENT IS THE LARGEST SINGLE EMPLOYER IN THE STATE, AND WE WANT YOU!

VETERAN PREFERENCE

Veterans and disabled veterans receive preference when applying for state, county and local government jobs in North Carolina.

PREFERENCE FOR FEDERAL JOBS

5-POINT VETERAN PREFERENCE

Veterans who provide proof of their veteran status when applying for public employment will receive a 5-point preference. This preference is added to the total possible points based on your qualifications for the job. This preference is also applicable when being considered for promotions.

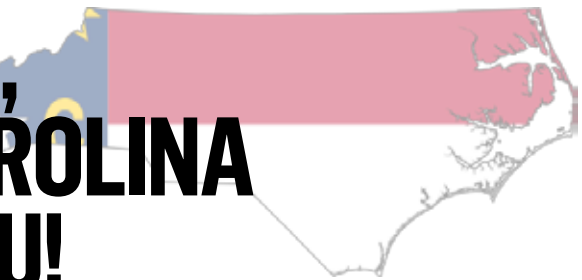
10-POINT DISABLED VETERAN PREFERENCE

Disabled veterans who provide proof of their service connected disability when applying for a government job will receive a 10-point preference.

DOCUMENTATION

To prove your veteran status, please provide a copy of your DD-214 and/or service connected disability rating letter from the VA.

VETERANS, NORTH CAROLINA WANTS YOU!



"It shall be the policy of the State of North Carolina that, in appreciation for their service to this State and this country during a period of war, and in recognition of the time and advantage lost toward the pursuit of a civilian career, veterans shall be granted preference in employment with every State department, agency, and institution." ~NCGS§ 126-80, Article 13

HERE ARE SEVERAL STATE DEPARTMENTS LOOKING TO HIRE YOU!

ADMINISTRATION

www.doa.state.nc.us/hrm/

PUBLIC INSTRUCTION

www.ncpublicschools.org/work4ncschools/employment/

COMMERCE

www.nccommerce.com/workforce

PUBLIC SAFETY

www.ncdps.gov/

HEALTH & HUMAN SERVICES

ncdhhs.gov/dss/jobs/index.htm

TRANSPORTATION

www.ncdot.gov/careers/

AND MANY MORE! GO TO NCWORKS.GOV FOR YOUR COMPLETE JOBS RESOURCE ON PAGE 15.

TELL YOUR EMPLOYER THEY MAY BE ELIGIBLE FOR A TAX BREAK IF THEY HIRE VETERANS



The Work Opportunity Tax Credit (WOTC) amount is based on qualified wages paid to the new employee for the first year of employment.

For most target groups, including Veterans receiving Supplemental Nutrition Assistance, the tax credit can be as much as \$2,400 per eligible employee. Qualified wages are capped at \$6,000. The credit is 25% of qualified first-year wages for those employed at least 120 hours and 40% for those employed 400 hours or more.

For veterans with a Service-Connected Disability, the tax credit can be as much as \$4,800 with 40% of qualified wages capped at \$12,000.

The tax credit for Veterans with a Service-Connected Disability unemployed for at least 6 months can be as much as \$9,600 with 40% of qualified wages capped at \$24,000.

When it comes to veterans unemployed for at least 4 weeks, the tax credit

can be as much as \$2,400 with 40% of qualified wages capped at \$6,000.

With Veterans unemployed for at least 6 months, the tax credit can be as much as \$5,600 with 40% of qualified wages capped at \$14,000.

For long-term recipients, the tax credit can be as much as \$9,000, over a two-year period.

Note: for purposes of the WOTC program, a veteran must have served on active duty (not including training) in the U.S. Armed Forces for more than 180 days or have been discharged or released from active duty for a Service-Connected Disability.

This information is provided by Division of Workforce Solutions. For more information, call (919) 814-0439, as this information can change and is subject to yearly budget cycles.

VOW TO HIRE HEROES ACT / 5 VETERAN TARGET GROUPS:

- Veterans in Household receiving Supplemental Nutrition Assistance Program (formerly known as food stamps) benefits
- Veterans with a Service-Connected Disability
- Veterans with a Service-Connected Disability unemployed for at least 6 months
- Veterans unemployed for at least 4 weeks
- Veterans unemployed for at least 6 months who are actively seeking to hire veterans and tools to help translate military experience into civilian equivalent experience

PLEASE CONTACT YOUR LOCAL NCWORKS VETERANS EMPLOYMENT SPECIALIST ON PAGE 17.

DISABLED VETERAN OUTREACH SPECIALISTS

Veterans can find employment information, education and training opportunities, job counseling, job search workshops, and resume preparation assistance at state Workforce Centers or by contacting a Disabled Veteran Outreach Specialist through the Department of Commerce.

These Outreach Specialists work directly with veterans and disabled veterans to find them employment or training.

Disabled Veterans Outreach Specialists (DVOS) and Local Veterans Employment Representatives (LVER) assist veterans in applying for federal, state, local government and private sector employment. **See the complete list on page 17.**

Call us, and we'll point you at the right place to go!

VETERAN CAREER FAIRS, EXPOS AND WEBSITES

The federal government, including DoD, the VA and many state and local entities hold career expos and job fairs throughout the state. There are also many websites that feature job openings with companies looking to hire veterans with tools to help translate military experience into civilian equivalent experience.

Go to NC4VETS.com for the latest information and visit our Facebook page at facebook.com/NC4VETS for the latest job fairs or hiring events near you or call 844.NC4.VETS.

TROOPS TO TEACHERS

Troops to Teachers is a U.S. Department of Defense program that helps eligible military personnel begin a new career as teachers in public schools where their skills, knowledge and experience are most needed.



HOW TO TURN YOUR MILITARY OCCUPATIONAL SPECIALTIES (MOS) INTO A CIVILIAN CAREER

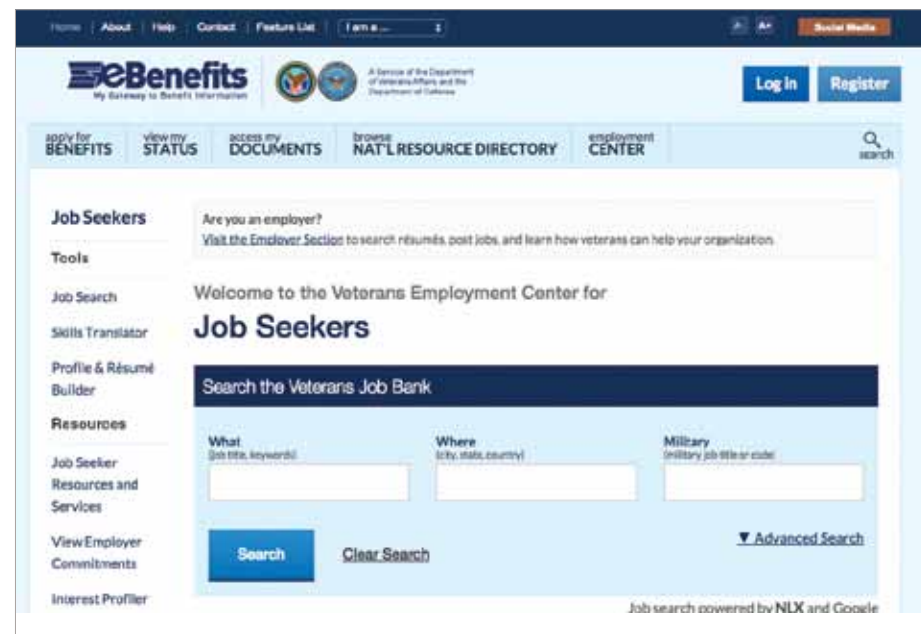
MOS TO CIVILIAN LICENSURE

In 2014, Governor Pat McCrory signed legislation that provides licensure and credit for individuals with military training and experience as well as professional license endorsement for their spouses.

For more details on how you can convert your military training into civilian licenses credit, contact the Registrar or Student Veteran Advisor at the University of North Carolina campus or community college you choose to attend.

FOR A LIST OF NORTH CAROLINA SCHOOLS SEE PAGE 50

eBENEFITS.VA.GOV: EVERYTHING YOU NEED TO FIND A JOB. START NOW.



WWW.EBENEFITS.VA.GOV/EBENEFITS/JOBS

Registration is open to any veteran whose last period of service is characterized as Honorable with an interest in instructional positions such as teacher or resource teacher or non-instructional positions such as:

- Paraprofessional
- Teacher's aide
- Counselor
- Psychologist
- School nurse
- Librarian
- Media specialist
- Speech therapist
- Audiologist
- Physiotherapist
- Resource officer
- School principal or vice principal



Financial assistance is available to eligible participants who are working to become certified teachers in public K-12, schools, charter schools or Bureau of Indian Affairs schools.

NOTE: Former military personnel currently serving as certified teachers may qualify to use the stipend or bonus to seek an additional endorsement, particularly in high need areas such as math, science, and special education.

For more information on Troops to Teachers, please visit it: www.ncpublicschools.org/troops

DID YOU KNOW?
NORTH CAROLINA WAS THE FASTEST GROWING REGION FOR VA HEALTH CARE FOR THE PAST 10 YEARS, AND IS PROJECTED TO BE SO FOR THE NEXT 10 YEARS.



NC4VETS ON FACEBOOK

FACEBOOK.COM/NC4VETS

Friend us on Facebook for real time information about North Carolina Companies that are actively hiring Vets!

NCWorks Connecting Talent to Jobs



The Division offers programs for adults, veterans, youth, and also helps employers find the qualified talent they need to make their businesses thrive. The Division assists job seekers with learning a new industry through NCWorks Apprenticeships and operate NCWorks Online, the state's official job-search portal that is helping connect talented individuals with employers.

The NCDVA wishes to thank NCWorks for their efforts and assistance in building the NC4VETS suite of Veteran services.

North Carolina's economy depends on a strong workforce. As a proud member of the NCWorks initiative, the N.C. Division of Workforce Solutions is helping job seekers gain the tools and experiences they need to find meaningful employment.

Home to nearly 800,000 veterans and several major military installations, North Carolina has a distinguished history in serving the U.S. military, veterans, and their families. The N.C. Division of Workforce Solutions provides job seeker services for veterans, transitioning service members, and eligible spouses.

NCWORKS.GOV

HOW IT WORKS

Veterans can visit their local workforce office* and take advantage of the following no-cost services:

- Career assessments
- Labor market information
- Access to training opportunities, job fairs, and workshops
- Job interview preparation
- Resume and cover letter assistance
- Assistance with NCWorks Online
- Access to computers and free Internet service
- Help applying for federal employment and training programs in which veterans receive priority of service

We're helping North Carolina's job seekers find employment and businesses find workers. We invite you to learn more about our services and see for yourself how we can help you, too.

*See maps or listings on page 17.



KNOWING YOUR EMPLOYMENT RIGHTS AS A VETERAN OR SERVICE

MEMBER IS A RIGHT YOU SERVED TO DEFEND

AND DEFENDING THOSE RIGHTS IS OUR DUTY

VETERANS EMPLOYMENT OPPORTUNITY ACT

The VEOA allows preference to eligible persons or veterans who are honorably discharged from the Armed Forces to compete for vacant federal positions. VEOA offers protection to eligible veterans during a Reduction in Force (RIF) and against adverse actions. VETS staff investigates 5 and 10 point federal Veteran Preference complaints and answer inquiries regarding VEOA.

www.fedshirevets.gov

REALIFELINES

The primary mission of REALifelines is to provide wounded and injured service members, and their families, with personal assistance through successful transition to civilian life by addressing the challenges they face outside of their recovery.

www.dol.gov/vets/programs/Real-life/main.htm

STAND DOWNS

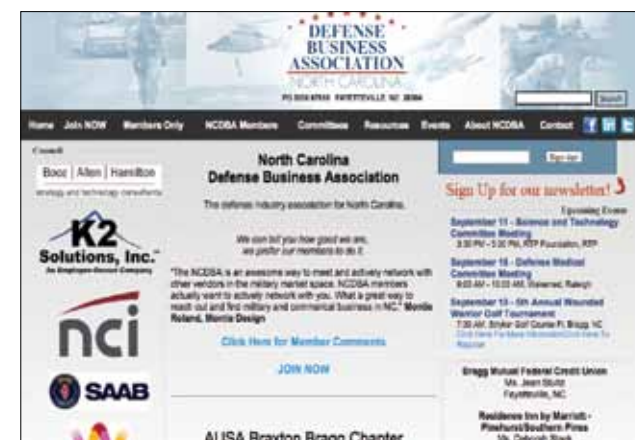
Stand down is a military term referring to a brief respite from combat including events coordinated in local communities to provide veterans with a wide range of social services. Stand Downs foster employment opportunities for veterans to promote self-sufficiency and improve Veterans connections with community-based service providers. Potential applicants can access Stand Down information at the following website:

dol.gov/vets/programs/Stand%20Down/main.htm

WANT TO START A BUSINESS? GREAT EMPLOYMENT & BUSINESS WEBSITES YOU SHOULD KNOW ABOUT:



NORTH CAROLINA MILITARY BUSINESS CENTER
www.ncmbc.us



NORTH CAROLINA DEFENSE BUSINESS ASSOCIATION
www.ncdba.com



NC VETERAN'S BUSINESS ASSOCIATION
www.ncvetbiz.org

NORTH CAROLINA COMMERCE VETERANS WORKFORCE OFFICES HELPING VETERANS FIND JOBS

ABERDEEN

245 Shepherd Trail
Aberdeen, NC 28315
(910) 944-7697

AHOSKIE

109 Community College Rd.
Ahoskie, NC 27910
(252) 862-1257

ALBEMARLE

2215 US Highway 52 N
Albemarle, NC 28001
(704) 982-2183

ASHEBORO

355 S. Fayetteville St.
Asheboro, NC 27203
(336) 625-5128

ASHEVILLE

48 Grove St.
Asheville, NC 28801
(828) 251-6200

BAYBORO

705 Main St.
Bayboro, NC 28515
(252) 745-9934

BELMONT

7220 Wilkinson Blvd.,
Handley Hall,
Room 212
Belmont, NC 28012
(704) 266-5005

BOONE

Appalachian Enterprise
Center
130 Poplar Grove
Connector
Boone, NC 28607
(828) 265-5385

BREVARD

45 Oak Park Dr.
Brevard, NC 28712
(828) 883-2550

BRYSON CITY

Federal Building
50 Main St.
Bryson City, NC 28713
(828) 488-2149

BURGAW

904-A S. Walker St.
Burgaw, NC 28425
(910) 259-0240

BURLINGTON

2640 S. Columbine St.
Burlington, NC 27215
(336) 570-6800

BURNSVILLE

1040-L E. US Hwy 19E
Suite 2
Burnsville, NC 28714
(828) 682-6618

CARY

742-F East Chatham St.
Cary, NC 27511
(919) 469-1406

CHAPEL HILL

503 West Franklin St.
Chapel Hill, NC 27516
(919) 968-2031

CHARLOTTE

7140 Forest Point Blvd.
Suite A
Charlotte, NC 28217
(704) 565-6865

CHARLOTTE

5601 Executive Center Dr.
Suite 100
Charlotte, NC 28212
(704) 566-2870

CHARLOTTE

1401 W. Morehead St.
Charlotte, NC 28208
(704) 206-1350

CLINTON

115 North Blvd.
Clinton, NC 28328
(910) 592-5756

CONCORD

2275 Kannapolis Highway
Concord, NC 28027
(704) 786-3183

DUNN

101 Hunt Valley Dr.
Dunn, NC 28334
(910) 891-2915

DURHAM

1105 S. Briggs Ave.
Durham, NC 27703
(919) 560-6880

EDENTON

300 N. Virginia Rd.
Edenton, NC 27932
(252) 482-2195

ELIZABETH CITY

422 McArthur St.
Elizabeth City, NC 27909
(252) 331-4798

ELIZABETHTOWN

401 Mercer Mill Rd.
Elizabethtown, NC 28337
(910) 862-3255

FAYETTEVILLE

414 Ray Ave.
Fayetteville, NC 28301
(910) 486-1010

FLAT ROCK

Blue Ridge Comm. College
180 West Campus Dr.
Flat Rock, NC 28731
(828) 694-1755

FOREST CITY

139 East Trade St.
Forest City, NC 28043
(828) 245-9841

FRANKLIN

427 Harrison Ave.
Franklin, NC 28734
(828) 369-9534

FRANKLINTON

6 N. Main St.
Franklinton, NC 27525
(919) 494-1162

FUQUAY-VARINA

130 N. Judd Parkway, NE
Fuquay-Varina, NC 27526
(919) 557-1121

GASTONIA

1391 Bessemer City Rd.
Gastonia, NC 28052
(704) 853-5328

GOLDSBORO

2006 Wayne Memorial Dr.
Goldsboro, NC 27534
(919) 731-7950

GREENSBORO

313 N Raleigh St.
Greensboro, NC 27401
(336) 373-5922

GREENSBORO

2005B S. Elm-Eugene St.
Greensboro, NC 27406
(336) 334-5777

GREENVILLE

3101 Bismarck St.
Greenville, NC 27834
(252) 355-9067

HENDERSON

945-D W. Andrews Ave.
Henderson, NC 27536
(252) 438-6129

HENDERSONVILLE

26 Francis Rd.
Hendersonville, NC 28792
(828) 693-1703

HIGH POINT

607 Idol St.
High Point, NC 27261
(336) 882-4141

JACKSONVILLE
461 Western Blvd
Suite 106
Jacksonville, NC 28546
(910) 347-2121

JEFFERSON
626 Ashe Central
School Rd.
Unit 5
Jefferson, NC 28640
(336) 982-5627

KENANSVILLE
192 Magnolia Ext.
Kenansville, NC 28349
(910) 296-1478

KINSTON
2100 Presbyterian Ln.
Kinston, NC 28501
(252) 526-4435 231

KINSTON
Highway 58 South
Kinston, NC 28502
(252) 527-6223

Laurinburg
303 N. Main St.
Laurinburg, NC 28352
(910) 276-4260

LENOIR
1909 Hickory Blvd SE
Lenoir, NC 28645
(828) 759-4680

LEXINGTON
103 West Center St. Ext.
Lexington, NC 27295
(336) 248-2326

LILLINGTON
1137 E. Cornelius
Harnett Blvd.
Lillington, NC 27546
(910) 814-4042

LINCOLNTON
529 N. Aspen St.
Lincolnton, NC 28092
(704) 735-8035

LUMBERTON
289 Corporation Dr.
Suite B
Lumberton, NC 28358
(910) 618-5500

MARION
316 Baldwin Ave.
Suite 1
Marion, NC 28752
(828) 652-7131

MARSHALL
4646 U.S. Highway 25-70
AB Tech - Madison Campus
Marshall, NC 28753
(828) 649-2577

MOCKSVILLE
375 Hospital St.,
Suite 101
Mocksville, NC 27028
(336) 751-3315

MONROE
1125 Skyway Dr.
Monroe, NC 28110
(704) 283-7541

MOREHEAD CITY
309 Commerce Ave.
Morehead City, NC 28557
(252) 726-7151

MORGANTON
720 East Union St.
Morganton, NC 28655
(828) 438-6161

MOUNT AIRY
541 West Pine St.,
Suite 300
Mount Airy, NC 27030
(336) 786-4169

MURPHY
800 US Hwy 64 West
Murphy, NC 28906
(828) 837-7407

NAGS HEAD
2522 S. Croatan Highway,
Milepost 10.5
Nags Head, NC 27959
(252) 480-3500

NEW BERN
2836 Neuse Blvd.
New Bern, NC 28560
(252) 514-4828

NEWLAND
428 Pineola St.
Newland, NC 28657
(828) 737-5419

NEWTON
3301 Highway 70 SE
Newton, NC 28658
(828) 466-5535

OXFORD
111 Hilltop Village
Oxford, NC 27565
(919) 693-2686

PITTSBORO
764 West St.
Pittsboro, NC 27312
(919) 545-8054

RAEFORD
304 Birch St.
Raeford, NC 28376
(910) 875-5059

RALEIGH
1830-B Tillery Place
Raleigh, NC 27604
(919) 715-0111

RALEIGH
220 Swinburne St.
Raleigh, NC 27610
(919) 250-3770

REIDSVILLE
8340 NC 87
Reidsville, NC 27320
(336) 634-5600

ROANOKE RAPIDS
1620 E. Tenth St.
Suite 101
Roanoke Rapids, NC 27870
(252) 537-4188

ROBBINSVILLE
347 Rodney Orr Bypass
Robbinsville, NC 28771
(828) 479-3376

ROCKINGHAM
115 West Franklin St.
Rockingham, NC 28379
(910) 997-9180

ROCKY MOUNT
121 South Fairview Rd.
Rocky Mount, NC 27801
(252) 977-3306

ROXBORO
203 North Main St.
Suite 212
Roxboro, NC 27573
(336) 599-3109

SALISBURY
1904 South Main St.
Salisbury, NC 28144
(704) 639-7529

SANFORD
1909 Lee Ave.
Sanford, NC 27330
(919) 775-2241

SHALLOTTE
5300-7 Main St.
Shallotte, NC 28470
(910) 754-6120

SHELBY
404 E. Marion St.
Shelby, NC 28150
(704) 480-5414

SILER CITY
225 E. Beaver St.
Siler City, NC 27344
(919) 742-7454

SMITHFIELD
300 S. Third St.,
Suite A
Smithfield, NC 27577
(919) 934-4032

SMITHFIELD
224 Peedin Rd.
Smithfield, NC 27577
(919) 934-0536

SNOW HILL
818 Hwy 91 North
Snow Hill, NC 28580
(252) 747-5689

SPARTA
115 D Atwood St.
Sparta, NC 28675
(336) 372-9675

SPRUCE PINE
200 Mayland Dr.
Spruce Pine, NC 28777
(828) 766-1195

STATESVILLE
133 Island Ford Rd.
Statesville, NC 28625
(704) 878-4241

SYLVA
26 Ridgeway St.,
Suite 2
Sylva, NC 28779
(828) 586-4063

TARBORO
2009 West Wilson St.
Edgecombe Community
College
Tarboro, NC 27886
(252) 823-6742

TAYLORSVILLE
604 7th St., SW
Taylorsville, NC 28681
(828) 632-4631

THOMASVILLE
211 W. Colonial Dr.
Thomasville, NC 27360
(336) 474-3116

TRENTON
509 NC Hwy 58 N.,
LCC Jones Co Ctr,
Trenton, NC 28585
(252) 448-4791

TROY
1011 Page St.
Troy, NC 27371
(910) 572-3641

WADESBORO
514 N. Washington St
Lockhart-Taylor Center
Wadesboro, NC 28170
(704) 694-6551

WAKE FOREST
350 E. Holding Ave.
Wake Forest, NC 27587
(919) 562-6300

WARRENTON
309 N. Main St.,
Room 123
Warrenton, NC 27589
(252) 257-3230

WASHINGTON
1385 John Small Ave.
Washington, NC 27889
(252) 946-3116

WAYNESVILLE
1170 North Main St.
Waynesville, NC 28786
(828) 456-6061

WHITEVILLE
4564 Chadbourn Hwy.
Whiteville, NC 28472
(910) 642-7141

WHITEVILLE
913 Jefferson St.
Whiteville, NC 28472
(910) 642-0146

WILKESBORO
103 Call St. Extension
Wilkesboro, NC 28697
(336) 838-5164

WILLIAMSTON
407 East Blvd
Williamston, NC 27892
(252) 792-7816

WILMINGTON
717 Market St.
Wilmington, NC 28401
(910) 251-5777

WILSON
302 Tarboro St. West
Wilson, NC 27893
(252) 234-1129

WINDSOR
1001 South King St.
Windsor, NC 27983
(252) 794-5616

WINSTON-SALEM
Goodwill Industries
2701 NW University Pkwy.
Winston Salem, NC 27105
(336) 724-3625

WINSTON-SALEM
450 West Hanes Mill Road
Suite 101
Winston Salem, NC 27105
(336) 776-6720

YADKINVILLE
236 N Lee Ave
Yadkinville, NC 27055
(336) 679-4079

ZEBULON
1002 Dogwood Drive
Zebulon, NC 27597
(919) 404-3900

North Carolina's veterans are a highly skilled and capable part of the workforce. As a proud member of the NCWorks initiative, the N.C. Division of Workforce Solutions is helping veterans connect to employers by providing them with the tools and services they need to find meaningful employment.

NCWorks Career Centers offer job seeker services at no cost to vets, and specialists are ready to assist those who face additional obstacles to employment, such as homelessness, low income, and lack of a high school diploma. In addition to job seeker services, veterans can also register for free with NCWorks Online, the state's official job-search portal, and NCWorks Apprenticeship, which combines on-the-job training with classroom instruction and allows participating veterans to continue drawing benefits from the GI Bill while they work.

North Carolina is committed to helping the men and women who served with honor succeed in the workforce.

NCWorks Career Centers offer the following no-cost services across the state:

- Career assessments
- Labor market information
- Job referrals
- Access to training programs, job fairs, and workshops
- Job interview preparation
- Resume and cover letter assistance
- Help with NCWorks Online
- Access to computers and free Internet service
- Help applying for federal employment and training programs in which veterans receive priority of service

On the previous pages as well as the maps on pg. 4-11, the state's NCWorks Career Centers are listed by area. Find a career center near you!

BE PREPARED TO FILE YOUR CLAIM

BRING a copy of your DD 214 and evidence that supports your claim. Never assume the VA has the necessary information on file.

BE SURE your VA file number is included on every page of your correspondence and documentation.

RESPOND quickly and completely to the VA's request for further information.

KEEP all scheduled medical appointments.

NOTIFY the VA immediately if your address or phone number changes.

KNOW your service dates and Social Security number. If you are a spouse of a deceased veteran, you should know this information, along with any previous marital status of your veteran.

CONSIDER using direct deposit to receive VA payment and be prepared to provide a voided check.

2014 VA DISABILITY COMPENSATION RATES FOR VETERANS

DISABILITY RATING	MONTHLY BENEFIT
10%	\$130.94
20%	\$258.83
30%	\$400.93
40%	\$577.54
50%	\$822.15
60%	\$1,041.39
70%	\$1,312.40
80%	\$1,525.55
90%	\$1,714.34
100%	\$2,858.24

(Single with no dependents)

HOW TO FILE A DISABILITY CLAIM



STEP 1: FILE A CLAIM

Filing for veterans benefits is a free service provided by the North Carolina Division of Veterans Affairs and local County Veteran Service Officers (CVSO). Claims can also be filed by National Service Offices such as: VVA, VFW, American Legion, and Disabled American Veterans (DAV), etc. The disability claim process begins the moment you file a claim.

To file, veterans must sign a power of attorney (POA) which authorizes VSOs to act on your behalf when preparing, presenting and prosecuting your claim for any and all benefits from the VA, or you can do it yourself at eBenefits (see page 23).

STEP 2: SUBMIT EVIDENCE

You must submit evidence to support your disability claim. Evidence submitted at the time of the filing will help expedite your claim. Your disability evaluation will be based on the evidence so it is essential that the information is accurate and complete. VSOs can assist you in this process.

STEP 3: GET A VA PHYSICAL EXAM

The exams that the VA requests will depend on your claim and treatment history. Your nearest VA Medical Center will schedule the exam and contact you to let you know when and what exams are scheduled. After the exams, a report will be prepared and sent to a rating board. You can help the process go faster by keeping your appointments and asking your private medical providers to send copies of your records to the VA office.

TIP: Ask your private doctor to include your VA file number on all records they submit.

STEP 4: OBTAIN VA DECISION

The VA will consider all evidence submitted and make a decision about whether or not the claim supports injuries and disabilities chronically incurred, aggravated or contains certain presumptive conditions while in service.

If the VA approves the claim, then a rating is decided based on how severe your conditions are. The rating is defined and set based on federal law.

OPTIONS FOR DENIED CLAIMS OR IF YOU DISAGREE WITH A DECISION

If the VA denies your claim you may appeal the decision. You may also appeal if your claim was approved, but you disagree with any part of the rating.

An appeal involves many steps, some of which are optional, some that are required. The appeals process has strict time limits that include:

1. Notice of Disagreement (NOD)
2. Statement of Case (SOC)
3. Hearing (Optional)
4. Formal Appeal (Form 9)
5. Board of Veterans Appeals (BVA)
6. U.S. Court of Appeals for Veterans Claims (CAVC)

Unfortunately, this process can take years to come to a final decision, but once a decision has been made, you will be notified by mail.

VETERANS CLAIMS ADVOCACY FOR VETERANS, THEIR SURVIVORS AND DEPENDENTS

The Federal VA benefit system actually is a legal system. In order to qualify for benefits, veterans must file a claim against the United States proving they are eligible for these benefits through the submission of legal, military and medical evidence.

NCDVA employs federally accredited and state certified Veterans Service Officers (VSOs) who are subject matter experts

in Federal VA law (Chapter 38 United States Code and Chapter 38 Code of Federal Regulations) and are allowed to practice by taking Power of Attorney for veterans seeking benefits. These VSOs represent veterans, their dependents and survivors before the Federal VA in their claims and appeals.

With its County Veteran Service Officer and National Service Officer partners, NCDVA provides claims and counseling advocacy and representation to North Carolina's 800,000 veterans. In 2013, NC Veterans completed 51,000 claims.

Currently, NCDVA holds Power of Attorney for nearly 150,000 North Carolina Veterans.

Besides claims work, VSOs regularly help veterans and their families learn about other benefits that they may be eligible for. VSOs are knowledgeable about the many resources available within the state and can usually assist in finding help and solutions to issues that you may be facing.

CHECK YOUR VA DISABILITY CLAIM ONLINE



PRESUMPTIVE HEALTH CONDITIONS

There are three categories in which veterans may qualify for service-connected disability based on a condition to be presumed by military service. These groups are **1)** veterans who were diagnosed with a chronic disease such as arthritis, diabetes, or hypertension within one year of being released from active duty; **2)** veterans diagnosed with amyotrophic lateral sclerosis (ALS) anytime after discharge of service and at least 90 days of continuous service; and **3)** veterans who served in the conflicts / geographic regions associated with those diagnosed conditions identified below. For more information on presumptive, please contact a VSO.

Former POW's Imprisoned for any length of time and disability at least 10 percent disabling.

Vietnam Veterans [Exposed to Agent Orange] Served in the Republic of Vietnam between Jan. 9, 1962 and May 5, 1975.

Atomic Veterans [Exposed to Ionizing Radiation] Participated in atmospheric nuclear testing; occupied or was a POW in Hiroshima or Nagasaki; service before Feb. 1, 1992 at diffusion plant in Paducah, KY, Portsmouth, OH, or Oak Ridge, TN; or service before Jan. 1, 1974 at Amchitka Island, AK.

Gulf War Veterans Served in the Southwest Asia Theater of Operations during the Gulf Wars with conditions that are medically unexplained, including chronic multi-symptom illnesses defined by a cluster of signs or symptoms that have existed for six months or more

Camp Lejeune [Exposure to Contaminated Drinking Water at Camp Lejeune] There is limited and suggestive evidence of an association between certain diseases and the chemical compounds found at Camp Lejeune during the period of contamination. VA will consider disability compensation claims based on exposure to the contaminated water at Camp Lejeune on a case-by-case basis. The water systems were contaminated from August 1953 through December 1987.

COMPENSATION AND PENSION:

A monetary benefit paid to veterans who are disabled by an injury or illness incurred or aggravated during active military service. These disabilities are considered to be service connected.



DISABILITY COMPENSATION

Disability compensation is paid monthly and varies with the degree of disability, the impairment to a veteran's earning capacity and the number of dependents. Veterans with certain severe disabilities may be eligible for additional special monthly compensation. These benefits are not subject to federal or state income tax.

NATIONAL GUARD / SELECT RESERVE

Reservists who serve on active duty establish veteran status and may be eligible for the full range of VA benefits, depending on the length of active military service and a discharge or release from active duty under conditions other than dishonorable. In addition, reservists not activated may qualify for some VA benefits.

National Guard members can establish eligibility for VA benefits if activated for federal service during a period of war or domestic emergency. Activation for other than federal service does not qualify guard members for all VA benefits.

Claims for VA benefits based on federal service filed by National Guard members should include a copy of their military orders, presidential proclamation or executive order that clearly demonstrates the nature of their federal service.

MILITARY RETIRED PAY

Historically, veterans have not been permitted to receive full military pay and VA compensation for benefits at the same time. Veterans who were entitled to both have had to either waive a portion of their retirement equaling the amount of awarded VA compensation or elect not to receive VA compensation at all. Receiving both benefits and retirement pay is commonly known as "concurrent receipt."

In 2004, Congress passed the Concurrent Retired and Disability Pay Act, allowing many veterans to receive 100 percent of the military retirement and VA compensation.

Because of the complexity of this issue, visit www.dfas.mil for more information.

VA DISABILITY PENSION BENEFIT FOR WARTIME VETERANS

A non-Service-Connected Disability VA Pension is a benefit paid to wartime veterans who have limited or no income, and who are age 65 or older, or, under 65 and are permanently and totally disabled, a patient in a nursing home or are receiving Social Security disability payments. The amount that's payable depends upon the type and amount of income the veteran and family members receive from other sources.

Veterans who are more seriously disabled may qualify for Aid and Attendance or Housebound benefits. These benefits are paid in addition to the basic pension rate. Monthly payments are made to qualified veterans to bring their total income to a congressionally established support level (including other retirement and Social Security income).

AID AND ATTENDANCE (A & A)

An A&A benefit is paid in addition to monthly pension and compensation. It may be paid without eligibility for a pension. A&A is allowed if the veteran: requires the aid of another person in order to perform his or her daily living activities; is bedridden; is a patient in a nursing home due to mental or physical incapacity; or has corrected visual acuity of 5/200 or less, in both eyes, or concentric contraction of the visual field to 5 degrees or less.

HOUSEHOLD BENEFITS

A&A may not be paid without eligibility for pension and compensation. Qualifying veterans must have a single permanent disability (rated 100 percent disabled), and need assistance, or have a single permanent disability (100 percent disabled) and another disability, or disabilities, evaluated as 60 percent or more disabling.

A veteran cannot receive both A&A and Household Benefits at the same time.



WHAT IS eBENEFITS?

eBenefits is a joint VA/DoD web portal that provides resources and self-service capabilities to Veterans, Service members, and their families to research, access and manage their VA and military benefits and personal information. eBenefits uses secure credentials to allow access to personal information and gives users the ability to perform numerous self-service functions. It is an essential way for veterans, service members, and their families to receive access to and service from VA and DoD.

WHAT CAN I DO IN eBENEFITS?

Some of the features within eBenefits allow veterans and service members to access official military personnel documents, view the status of their disability compensation claim, transfer entitlement of Post-9/11 GI Bill to eligible dependents (service members only), and register for and update direct deposit information for certain benefits.

HOW DO I ACCESS eBENEFITS?

eBenefits is located at www.ebenefits.va.gov. Before veterans or service members can access and use eBenefits they must be listed in the Defense Enrollment Eligibility Reporting System (DEERS) and obtain a DS Logon. They can choose from two levels of registration, DS Logon Level 1 (Basic) and DS Logon Level 2 (Premium).

WHAT IS A DS LOGON?

A DS Logon is a secure identity (username and password) that is used by various DoD and VA websites, including eBenefits. If you are already registered in DEERS, you are eligible for a DS Logon. Once you have a DS Logon, it is valid for the rest of your life.

HOW DO I REGISTER FOR AN eBENEFITS ACCOUNT?

There are two types of registration, Basic and Premium. With a Premium Account, you can view personal data about yourself in VA and DoD systems, apply for benefits online, check the status of your claims, update your address records, and more. To get a Premium eBenefits Account, you must verify your identity. Many people will be able to verify their identity online by answering a few security questions. Service members may verify their identity online by using their Common Access Card. Military retirees may verify their identity online using their Defense Finance and Accounting Service (DFAS) Logon. For those unable to verify their identity online, you will instantly receive a Basic Account. A Basic eBenefits Account lets you customize the site and access information you enter into eBenefits yourself; however, you cannot see your personal information in VA or DoD systems. For more information on eBenefits visit: www.eBenefits.va.gov

Go Online!



IF YOU ARE A VETERAN:

- Apply for Veterans benefits online.
- Check on your compensation or pension claims status.
- Upload documents to support your compensation or pension claim.
- Check Post-9/11 GI Bill enrollment status.
- Use the VetSuccess employment search.
- View DoD TRICARE health insurance.
- Sign up for Veterans Group Life Insurance (VGLI) (Time limits apply)
- Search for and select an accredited Veterans Service representative or organization.
- Access MyHealtheVet with a single logon.

- Utilize the military skills translator and résumé builder.
- Utilize a fast track claims processing system for Vietnam Veterans.
- Order medical equipment such as hearing aid batteries and prosthetic socks.
- Check on your appeal status.
- Generate a VA home loan certificate of eligibility.
- Obtain official military personnel documents such as DD Form 214.
- Register for and update direct deposit information for certain benefits.

IF YOU ARE A SERVICE MEMBER:

- Use the eLearning Center for the online transition assistance program and more.
- Transfer Post-9/11 education benefits.
- View DoD TRICARE health insurance.
- View DoD TRICARE reserve select.
- Sign up for service member out-of-pocket medical expenses (CCD).
- View Service members' Group Life Insurance (SGLI) elections.
- Apply for Veterans benefits online.
- Conduct a health benefits eligibility check.
- Update service member civilian employment information.
- View service member personnel information.
- Generate a VA home loan certificate of eligibility.

IF YOU ARE A VETERAN, OR SERVICE MEMBER OR FAMILY:

- Check on your compensation and pension claims status.
- Use the eLearning Center to get important health information.
- View Post-9/11 GI Bill enrollment status.
- Check your VA payment history.

BENEFITS AVAILABLE FOR SERVICE-CONNECTED DISABLED VETERANS



The following Benefits are available to all veterans with a 0% Service-Connected Disability and Higher:

- Home loan Guaranty Certificate of Eligibility
- Service Disabled Veterans Life Insurance. Must file within 2 years from initial notice of service connected disability. (Insurance only)
- Outpatient treatment for: (1) service-connected conditions, and (2) for all medical conditions if enrolled in VA healthcare program. Co-payment for treatment may apply for non-service-connected conditions.
- Travel allowance for scheduled appointment for care of service-connected conditions at VA Medical Centers, and out patient clinics. (Eligibility based on the distance traveled 25 miles or more or a veteran's income.)
- Medical treatment for any condition: Enrollment in a VA healthcare program is encouraged but not required for treatment of a service connected condition. (A co-payment will apply for treatment of non- service connected conditions and prescription drugs)
- Prosthetic Devices: for service-connected conditions, to include but not limited to wheelchairs, canes, crutches, hospital beds, Nebulizer, oxygen tanks, and electric scooters. The issue of any prosthetic devices requires a VA Doctor's prescription.
- Medical Treatment in non-VA facilities for service connected conditions with an authorized fee basis card issued by the VA Medical Center. (Certain restrictions apply.)
- Ten Point Civil Service Preference (10 points added to Civil Service test score only after veteran achieves at least 70 on a test.)
- Annual Clothing Allowance is available for veterans with a service-connected condition that requires the use of a prosthetic or orthopedic appliance (artificial limbs, braces, wheelchairs) or use prescribed medications for a skin condition which tends to wear, tear, or soil clothing. The items used must be prescribed and dispensed at a VA Medical Center. Temporary ratings of 100%, based on the hospitalization for a service-connected disability requiring at least one month of convalescence or immobilization by cast.
- Dental treatment for: (1) service-connected dental condition, or (2) follow-up dental treatment which has begun while hospitalized at a VA Medical Center, or any former Prisoner of War with 90 consecutive days or more of confinement. Some restrictions may apply.

Home Improvement and Structural Alteration Grant Program is administered by the Prosthetics Department at VA Medical Facilities for medically required improvements and/or structural changes to the veteran's residence.

This Grant requires a VA Doctor's prescription. Service-connected veterans can receive up to a \$4,100 grant. Non-service-connected veterans may receive a grant up to \$1,200. The grant is to be used for allowing entrance or exit improvements for residence, essential lavatory and sanitary facilities, and kitchen and bathroom accessibility to sinks and counters.

This grant is not for complete remodeling of a veteran's bath or kitchen.

10% SERVICE CONNECTED AND HIGHER, ALL OF THE ABOVE PLUS:

Vocational Rehabilitation which includes full medical and dental care, a subsistence allowance in addition to disability payments, payment for all required school-related supplies and direct payment of tuition. Funding fee waived for Home loan Guaranty loans.

30% SERVICE CONNECTED AND HIGHER, ALL OF THE ABOVE PLUS:

- Additional compensation for dependents (spouse, children, adopted children, and dependent parents)
- Non-Competitive Civil Service appointment: Job appointment without the requirement of an interview.
- Affirmative action in employment: A disabled veteran cannot be passed over to hire a nondisabled veteran or non-veteran unless at least three interviews have been conducted by the employer.
- Additional allowance for a spouse who is a patient in a nursing home: (Helpless or blind, or so nearly helpless as to require the aid and attendance of another person.)

40% SERVICE-CONNECTED AND HIGHER, ALL OF THE ABOVE PLUS:

- Automobile Grant: (A one-time payment up to \$9000.00) Veteran must have a service-connected loss of one hand, or one foot, or permanent loss of use of one hand or one foot, or a permanent impairment of vision of both eyes. A veteran must be rated for loss of use before this is granted.
- Payment of special adaptive automobile equipment: In addition to the automobile grant. Veteran must be entitled to the automobile grant as outlined above, or have a service-connected ankylosis (immobility) of one knee or one hip. (This requires a VA doctor's prescription for the adaptive equipment and can include; an automatic transmission, air conditioner, hand controls, power brakes, hand brakes, cruise control, ramps or wheelchair lifts, and any other adaptive equipment the doctor may deem necessary.)

50% SERVICE-CONNECTED OR HIGHER, ALL OF THE ABOVE PLUS:

- Medical treatment for any condition at VA Medical Centers: Enrollment in a VA

health care program is encouraged but not required for treatment of a service-connected condition. No copayments for treatment of non-service-connected care or non-service-connected prescription drugs.

- Medical treatment in non-VA facilities: for any medical condition with a fee basis card issued to the veteran by an authorized VA Medical Center.

60-90% SERVICE-CONNECTED OR HIGHER, ALL OF THE ABOVE PLUS:

Individual unemployability (increased compensation) payable at the 100% rate based on the inability to work due to service-connected disability plus:

- Dental treatment
- Educational Assistance for Dependents: (under chapter 35)
- Civilian Health and Medical Program of the US Department of Veterans Affairs (CHAMPVA)
- Specially Adapted Homes: Grants Up to 50% of the cost of the home but not more than \$46,000, for building, buying or remodeling adaptive homes or paying indebtedness on an existing home. Veteran must be entitled to compensation for permanent and total service-connected disability due to: (1) the loss or loss of use of both lower extremities or (2) disability which includes blindness in both eyes, having only light perception, plus loss or loss of use of one lower extremity, or (3) loss or loss of use of one lower extremity together with residuals of organic disease or injury, or (4) loss or loss of use of one upper extremity which so affects the balance as to preclude locomotion without using braces, canes, crutches, or a wheelchair. Veteran must be rated and approved for this grant.

- Specially Adapted Homes: Grants up to \$8,250.00, for the cost to adapt a veteran's home or to acquire a residence that is already adapted with special features for the veteran's disability. Veteran must be entitled to

compensation for permanent and total service-connected disability due to: (1) blindness in both eyes with a 5/200 visual acuity or less, OR (2) anatomical loss or loss of use of both hands. Veteran must be rated and approved for this grant.

- Veterans Mortgage Life Insurance: Decreasing term mortgage insurance up to \$90,000 for veterans who have received a Specially Adaptive Housing grant and have an existing mortgage.
- Waiver of cost of Service Disabled Life Insurance: and additional \$10,000 of life insurance at cost to veteran. Veteran must have applied for insurance within two years of initial disability rating or within two years of a new disability rating. An increase in a disability rating does not qualify as a new disability.
- Commissary and Exchange privileges for veteran and dependents: The veteran must request a letter from the VA specifying veteran is in receipt of 100% disability, and then applies for a military ID card at the nearest ID card-issuing facility.
- Emergency treatment in non-VA facilities: if VA facilities are not available.
- Annual eye exams and prescribed eye wear.
- FREE Hunting/Fishing License
- FREE Entry into State Parks
- FREE Gratis Plates

COMPENSATION HIGHER THAN THE 100% RATE:

- Special Compensation: Veteran must be rated for Special Compensation due to the loss of limbs, eyesight, aid and attendance, housebound, or two separate medical conditions that are rated 60% each or 100% each.
- If retired Military, and rated 70-100% within four years of a 20 or more year retirement retiree receives, 70-80% \$100.00, 90%-\$200, 100%- \$300. This compensation is paid from the retiree's military service branch.

DEPENDENCY AND INDEMNITY COMPENSATION

Dependency and Indemnity Compensation (DIC) is the primary monthly monetary benefit payable to surviving dependents of a deceased veteran, and is the monetary benefit to disability compensation for veterans.

This benefit is payable if the veteran died on active duty or in the line of duty and the death was not due to willful misconduct. Or, if death was after service, the death was caused by or attributed to a service-connected disability.

The current basic monthly rate of DIC is \$1233.00 for an eligible surviving spouse. The rate is increased for each dependent child, and also if the surviving spouse is housebound or in need of aid and attendance. VA also adds a transitional benefit to the surviving spouse's monthly DIC if there are children under age 18. The amount is based on a family unit, not individual children.



DEATH PENSIONS

Survivors' (Death) Pension is a needs-based benefit paid to an unmarried surviving spouse, or an unmarried child, who meets certain age or disability requirements, of a deceased wartime veteran. In order to qualify for a VA Death Pension, the VA calculates income received from most sources by the surviving spouse and any eligible children. It includes earnings, disability and retirement payments, unemployment insurance payments, interest and dividends payments, and net income from farming, business or rental property. If the income is below a certain level, the dependent or surviving spouse may be eligible for this pension.

BURIAL BENEFITS

Dependents and surviving spouses of an eligible veteran are eligible to be buried in national cemeteries. When a death occurs and eligibility for interment in a national cemetery is determined, grave space is assigned by the cemetery director in the name of the veteran or family member. One gravesite is permitted for the interment of all eligible family members, unless soil conditions or the number of family decedents necessitate more than one grave. There is no charge for burial in a national cemetery.

See Page 42 for more information on Burial Benefits.

HEADSTONES AND MARKERS

Spouses and dependents are not eligible for a Government-furnished headstone or marker unless they are buried in a national cemetery, state veteran's cemetery, or military post/base cemetery.



NATIONAL VETERAN SERVICE ORGANIZATIONS NOT A MEMBER? YOU SHOULD BE



AMERICAN EX-PRISONERS OF WAR

COMMANDER
Jacob Roth
Fayetteville, NC
(910) 425-2313
jroth8@nc.rr.com



THE AMERICAN LEGION
www.nclegion.org

DEPARTMENT ADJUTANT Frank Stancil Raleigh, NC (919) 832-7506 nclegion@nc.rr.com	NATIONAL SERVICE OFFICER Cajun Comeau Winston-Salem, NC (336) 631-5471 Cajun.comeau@va.gov
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MARINE CORPS LEAGUE

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mcleague.com/mdp



AMERICAN VETERANS OF WWI, WWII, KOREA AND VIETNAM

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NATIONAL SERVICE OFFICER
Russell Woodall
Winston-Salem, NC
(336) 251-0823
Russell.woodall@va.gov



DISABLED AMERICAN VETERANS

davmembersportal.org/nc

DEPARTMENT ADJUTANT
Steven Anderson
Raleigh, NC (919) 833-5567
ncdavadj@bellsouth.net

NATIONAL AREA SUPERVISOR
Michelle Colpaert
Winston-Salem, NC
(336) 631-5481
Michelle.colpaert@va.gov



PARALYZED VETERANS OF AMERICA

NATIONAL SERVICE OFFICER
Bill Pack
Winston-Salem, NC
(336) 251-0834
Bill.pack@va.gov

www.pva.org



VETERANS OF FOREIGN WARS
vfwnc.org

DEPARTMENT ADJUTANT, Billy Ray Brown
Raleigh, NC (919) 828-5058
qm@nc.vfwwebmail.com
NATIONAL SERVICE OFFICER,
Cleophus Summers, Winston-Salem, NC
(336) 631-5457 Cleophus.summers@va.gov



VIETNAM VETERANS OF AMERICA

STATE COMMANDER, Rossie Nance
Castle Hayne, NC
(910) 465-0683
R_nance@ellsouth.net

www.vva-nc.org



NATIONAL ASSOCIATION FOR BLACK VETERANS

COMMANDER, Richard D. Kingsberry
Charlotte, NC (704) 622-0400
Richardd.kingsberry@cms.k12.nc.us

www.nabvets.org



MILITARY ORDER OF THE PURPLE HEART

www.purpleheart.org

COMMANDER
James Hicks
Raleigh, NC
(919) 828-2053
jghicks@aol.com

NATIONAL SERVICE OFFICER
Rodney Stowers
Winston-Salem, NC
(336) 714-0837
Rodney.stowers2@va.gov

VA HEALTHCARE BASIC ELIGIBILITY

A person who served in the active duty military and who was discharged or released under conditions other than dishonorable may qualify for VA health care benefits.

Reservists and National Guard members also may qualify for VA health care benefits if they were called to active duty (other than for training only) by a federal order and completed the full period for which they were called or ordered to active duty.

Veterans who enlisted after Sept 7, 1980, or who entered active duty after Oct. 16 1981, must have served 24 continuous months or the full period for which they were called to active duty in order to be eligible. This minimum duty requirement may not apply to veterans discharged for hardship, early out, or a disability incurred or aggravated in the line of duty.

5-YEAR POST DEPLOYMENT BENEFIT. Veterans, including members of the National Guard and activated reservists, are eligible for the enhanced "Combat Veteran" benefits if they served on active duty in a theater of combat operations after Nov. 11, 1998, and have been discharged under honorable conditions.

IF YOU KNOW A VET WHO NEEDS TO CHANGE HIS DISCHARGE, SEE PAGE 63 FOR MORE INFORMATION

WOMEN VETERANS HEALTHCARE 1-855-VA-WOMEN [1-855-829-6636]

Women veterans are eligible for the same VA benefits as male veterans. Comprehensive health services are available to women veterans including primary care, mental health care and reproductive health care services. VA provides management of acute and chronic illnesses, preventive care, contraceptive services, menopause management, and cancer screenings, including pap smear, and mammograms, and gynecology.

- Maternity care is covered in the medical benefits package to include care for newborn children of women veterans for up to 7 days after birth. VA is also mandated to implement pilot programs to provide child care to women veterans receiving medical care, and to provide readjustment services to women veterans. Infertility evaluation and limited treatments also are available.
- Women Veterans Program Managers are available at all VA facilities to help veterans seeking treatment and benefits.

ENROLLMENT

For most veterans, entry into the VA health care system begins by applying for enrollment.

To apply, complete VA Form 10-10EZ, Application for Health Benefits, which may be obtained from a VA health care facility or regional benefits office, online or by calling VA.

Once enrolled, veterans can receive health care at VA health care facilities anywhere in the country. Veterans enrolled in the VA health care system are afforded privacy rights under federal law.

During enrollment, each veteran is assigned to a priority group based on their service connected disability rating and other factors. VA uses priority groups to balance demand for VA health care enrollment with resources.

STANDARD BENEFITS

VA's medical benefits package provides the following health care services to all enrolled veterans:

- Preventive Care Services
- Ambulatory (Outpatient) Diagnostic and Treatment Services
- Hospital (Inpatient) Diagnostic Treatment
- VA prescribed Medications and Supplies
- equipment
- Eyeglasses
- Hearing Aids
- Home Health Care Services
- Non-VA Health Care Services
- Orthopedic, Prosthetic, and Rehabilitative Devices
- Rehabilitative Services
- Readjustment Counseling
- Sexual Trauma Counseling

ACUTE CARE SERVICES

These services may have limitations and special eligibility criteria:

- Ambulance service
- Dental Care
- Durable Medical

HOSPITALS AND VA MEDICAL CENTERS

ASHEVILLE VA MC
1100 Tunnel Road
Asheville, NC 28805
828-298-7911

DURHAM VA MC
508 Fulton Street
Durham, NC 27705
919-286-0411
888-878-6890

FAYETTEVILLE VA MC
2300 Ramsey Street
Fayetteville, NC 28301
910-488-2120
800-771-6106

SALISBURY VA MC
1601 Brenner Avenue
Salisbury, NC 28144
704-638-9000
800-469-8262

NORTH CAROLINA VETERANS HEALTH CLINICS

CHARLOTTE
8601 University East Dr.
Charlotte, NC 28213
704-597-3500

DURHAM
1824 Hillandale Rd.
Durham, NC 27705
919-383-6107

ELIZABETH CITY
1845 W City Dr
Elizabeth City, NC 27909
(757) 722-9961

FRANKLIN
647 Wayah St
Franklin, NC 28734
828-369-1781

GOLDSBORO
2610 Hospital Road
Goldsboro, NC 27534
919-731-4809

GREENVILLE HCC
401 Moye Blvd
Greenville, NC 27834
252-830-2149

HAMLET
100 Jefferson St.
Hamlet, NC 28345
910-582-3536

HICKORY CBOC
2440 Century Pl., S.E.,
Hickory, NC 28602
800-706-9126

JACKSONVILLE
241 Freedom Way
Midway Park, NC 28544
910-353-6406

MOREHEAD CITY
5420 Highway 70
Morehead City, NC 28557
252-240-2349

ROBESON CO.
139 Three Hunts Drive
Pembroke, NC 28372
910-272-3220

RALEIGH I
3305 Sungate Blvd
Raleigh, NC 27610
919-212-0129

RALEIGH II
3040 Hammond Business Place
Suite 105
Raleigh, NC 27603
919-899-6259

RUTHERFORD CO.
374 Charlotte Road
Rutherfordton, NC 28139
828-288-2780

WILMINGTON HCC
1705 Gardner Road
Wilmington, NC 28405
910-343-5300

WINSTON-SALEM
190 Kimel Park Drive
Winston-Salem, NC 27103
336-768-3296

SERVICES FOR COMBAT VETERANS



The Vet Center Combat Call Center is an around the clock confidential call center where combat veterans and their families can call to talk about their military experience or any other issue they are facing in their readjustment to civilian life. The staff is comprised of combat veterans from several eras as well as family members of combat veterans.

SEE NC4VETS MAPS FOR YOUR LOCAL HEALTH SERVICE LOCATION

VET CENTERS

Services provided at the Vet Center include bereavement and readjustment counseling to individuals, groups, couples, and families.

If you served in a combat zone and received a campaign ribbon, you and your family are eligible for Vet Center services. In addition, parents, siblings, spouses and children of any active duty service member who dies while on active duty are eligible for bereavement counseling services. Services are also provided to any veteran who experienced military related sexual trauma while on active duty.

CHARLOTTE
2114 Ben Craig Dr., Suite 300
Charlotte, NC 28262
704-549-8025

FAYETTEVILLE
4140 Ramsey St. Suite 110
Fayetteville, NC 28311
910-488-6252

GREENSBORO
3515 W Market St., Suite 120
Greensboro, NC 27406
336-333-5366

GREENVILLE
1021 W.H. Smith Blvd., Suite A 100
Greenville, NC 27834
252-355-7920

JACKSONVILLE
110A Branchwood Dr
Jacksonville, NC 28546
910-577-1100

RALEIGH
1649 Old Louisburg Rd.
Raleigh, NC 27604
919-856-4616

TRAVEL REIMBURSEMENT

VA has the authority to provide eligible beneficiaries reimbursement for mileage, special mode of transportation, and in certain circumstances, a taxi or hired car. If you meet the criteria below, you may be eligible for mileage reimbursement or special mode transport. You qualify if:

- You have a service-connected (SC) rating of 30 percent or more, or
 - You are traveling for treatment of a SC condition, or
 - You receive a VA pension, or
 - Your income does not exceed the maximum annual VA pension rate, or
 - You are traveling for a scheduled compensation or pension examination
- You qualify for Special Mode Transportation if:
- Your medical condition requires an ambulance or a specially equipped van as determined by a VA clinician, and
 - You meet one of the eligibility criteria listed above, and
 - The travel is pre-authorized (authorization is not required for emergencies if a delay would be hazardous to life or health)

SCHEDULED VERSUS UNSCHEDULED APPOINTMENTS

Scheduled appointments qualify for round-trip mileage. Unscheduled visits may be limited to return mileage only.

In order to be eligible for travel benefits when transporting to VA care or treatment, a veteran must actually be incurring an expense. Should one or more veterans travel together in a private vehicle, only the owner of the vehicle is actually incurring expenses and therefore is the only person entitled to travel reimbursement. However, should

multiple veterans share a vehicle where passengers must pay for their transport such as a taxi or where one veteran pays another for transportation, then all are entitled to travel reimbursement either at the mileage reimbursement rate or actual expense, whichever is less. Such persons must provide a receipt to indicate an incurred expense and to receive reimbursement. Find your local medical center for reimbursement rates.

NC DISABLED AMERICAN VETERANS (DAV) TRANSPORTATION PROGRAM POCs

CALVIN E. TURNER
DURHAM VAMC
508 Fulton St., (135)
Durham, NC 27705
(919) 286-0411 EXT. 7617

ANDREW CLARK
ASHEVILLE VAMC
1100 Tunnel Road, Room B421
Asheville, NC 28805
(828) 298-7911 EXT. 5349

VACANCY
FAYETTEVILLE VAMC
2300 Ramsey St., Rm. 245
Fayetteville, NC 28301
(910) 488-2120 EXT. 7302

JAMES A. MARTIN
SALISBURY VAMC
1601 Brenner Ave.
Bldg. 6 Rm. 1004
Salisbury, NC 28144
(704) 638-9000 EXT. 3904

VA HOSPITAL TRANSPORTATION SERVICE PROGRAM

The Veterans Health Administration has a transportation program for non-ambulatory and remote VA patients. The Veterans Transportation Service (VTS) provides transport for veterans to VA Medical Centers (VAMCs). These services include vehicle routing and scheduling software for VA Medical Facilities.

While all veterans with VA funded medical appointments are eligible to ride VTS, a first priority is given to wheelchair-bound patients who have no other transportation alternatives. VTS is establishing a network of community and volunteer transportation services to improve access to VA health care, including the Durham VAMC.

RESERVATIONS ARE REQUIRED

Reservations are needed for transportation at least four full business days before the date of transport is needed. Specific information about the veteran is also required. To make a reservation, call 800-949-1004, ext. 55044



DAV TRANSPORTATION NETWORK

Because many veterans lack transportation to and from VA medical facilities for needed treatment, the Disabled American Veterans (DAV) operates a nationwide Transportation Network to meet this need. Through the Transportation Network, DAV volunteers drive veterans to and from VA medical facilities for treatment.

The Transportation Network is a clear example of veterans helping veterans. The DAV has 189 Hospital Service Coordinators around the country who coordinate the transportation needs for disabled veterans. Contact your local medical center for more information.

VOLUNTEER DRIVERS NEEDED:

The DAV is always looking for volunteer drivers. If you are interested in volunteering in the DAV Transportation Network please visit: www.dav.org/help-dav/volunteer/drive-a-van.



CHAMPVA AND TRICARE

The Civilian Health and Medical Program of the U.S. Department of Veterans Affairs (CHAMPVA) is a comprehensive health care program in which the VA shares the cost of covered health care services and supplies with eligible beneficiaries. The program is administered by Health Administration Center.

Due to the similarity between CHAMPVA and the Department of Defense (DOD) TRICARE program (sometimes referred to by its old name, CHAMPUS) the two are often mistaken for each other. CHAMPVA is a U.S. Department of Veterans Affairs (VA) program whereas TRICARE is a regionally managed health care program for active duty and retired members of the uniformed services, their families, and survivors. In some cases a veteran may look to be eligible for both/either program on paper. However, if you are a military retiree, or the spouse of a veteran who was killed in action, you are and will always be a TRICARE beneficiary.

NON-VA MEDICAL CENTER EMERGENCY CARE

Veterans are eligible for emergency care at non-VA facilities under certain circumstances. The 2010 Veterans Emergency Care Protective Act enabled VA to reimburse veterans enrolled in VA health care for the remaining cost of emergency treatment if the veteran has outside insurance that only covers part of the cost.

If the non-VA emergency care is received, notification to the nearest VA health care facility must be made within 72 hours of hospitalization. VA payment is limited up to the point that veteran's condition is stable for transport to a VA Facility.

The VA can also provide retroactive reimbursements for emergency care received or after July, 19, 2001, if considered appropriate under the circumstances.



ONLINE MANAGEMENT

Managing your health information appointments, prescriptions, labs, blood tests and even exchanging messages with your health care team has never been easier.

My HealthVet, your online Personal Health Record, helps you gain a better understanding of your health status and allows you to explore a variety of ways to monitor and improve your health, 24 hours a day/7days a week.

To get the most out of My HealthVet, veterans are urged to visit their local VA health care facility to get an upgraded account, known as In-Person Authentication (IPA). This simple process allows you to use My HealthVet to:

- View your VA appointments
- Access VA wellness reminders
- Communicate online through secure messaging
- View laboratory results and more

To begin using My HealthVet, register today at www.myhealth.va.gov



PTSD MOBILE APP



FREE PTSD COACH DOWNLOAD FROM: ITUNES (IOS)* AND GOOGLE PLAY (ANDROID)*

PTSD Coach has now been downloaded over 100,000 times in 74 countries around the world. The PTSD Coach app can help you learn about and manage symptoms that commonly occur after trauma. Features include: Reliable information on PTSD and treatments that work; Tools for screening and tracking your symptoms; Convenient, easy-to-use skills to help you handle stress symptoms; Direct links to support and help; Always with you when you need it.

Together with professional medical treatment, PTSD Coach provides you dependable resources you can trust. If you have, or think you might have PTSD, this app is for you. Family and friends can also learn from this app.

DOWNLOAD THE MOBILE APP

Free PTSD Coach download from: iTunes (iOS)* and Google Play (Android)*. Also see PTSD Coach ONLINE: 17 tools to choose from available for desktop. PTSD Coach was created by the VA's National Center for PTSD and the DoD's National Center for Telehealth and Technology.

NOTE: PTSD is a serious mental health condition that often requires professional evaluation and treatment. PTSD Coach is not intended to replace needed professional care.

TRAUMA AND PTSD

Post Traumatic Stress Disorder (PTSD) is a mental health issue that can occur after someone goes through a traumatic event such as war, assault, disaster, or a car accident. Most people have some stress reactions after a trauma.

Each service member will have their own experiences. However, understand that almost all service members will need time to readjust after being in a war zone. This can be especially intense during the first months at home. Common stress reactions are a normal part of readjustment.

The stigma of mental health issues can be a huge barrier for people who need help, but knowing when and how to get help is actually part of military training.

Visit your local Vet Center (complete list of locations are on page 29) if you would like to talk to someone about what you are experiencing. You can also learn more about PTSD at ptsd.va.gov

VA RESOURCE CENTERS

SALISBURY
VAMC PTSD RESOURCES
OUTPATIENT THERAPY UNIT
INPATIENT THERAPY UNIT
CALL 704-638-9000 EXT: 3175

WINSTON-SALEM
CBOC 336-768-3296 EXT: 1603

CHARLOTTE
CBOC 704-638-9000 EXT:3175

HICKORY
CBOC 704-638-9000 EXT: 3175

NC RESOURCE CENTERS

Brain Injury Resource Offices are located throughout the state and are available to help you.

Statewide Family Help Line:
1-800-377- 1464

- Raleigh area call 1-919-833-9634
- Charlotte area call 1-704-355-1502
- Greenville area call 1-252-717-3347
- Asheville area call 1-866-890-7801



TRAUMATIC BRAIN INJURY (TBI)

Major advancements in protective and medical technology have vastly increased survivability rates among wounded U.S. service members. They have also introduced new challenges to care for increasing numbers of veterans and service members with extremely complex injuries, particularly polytrauma and traumatic brain injury.

A Traumatic Brain Injury (TBI) happens when something outside the body hits the head with significant force.

This could happen when the head hits a windshield during a car accident, when a piece of shrapnel enters the brain, or during an explosion of an improvised explosive device (IED).

Individuals who sustain a TBI may experience a variety of effects, such as an inability to concentrate, an alteration of the senses (hearing, vision, smell, taste, and touch), difficulty speaking, and emotional and behavioral changes.

If you experienced head trauma during your service, please contact the VA to schedule an examination. To learn more about TBI, visit www.polytrauma.va.gov

IT'S YOUR CALL

©VHA/2011



1-800-273-8255 PRESS 1

• • • Confidential chat at VeteransCrisisLine.net or text **838255** • • •

MILITARY SEXUAL TRAUMA

Military Sexual Trauma (MST) is the term that the Department of Veterans Affairs uses to refer to sexual harassment that occurred while the veteran was in the military. It includes any sexual activity where someone is involved against his or her will—he or she may have been pressured into sexual activities (for example, with threats of negative consequences for refusing to be sexually cooperative, implied faster promotions, or better treatment in exchange for sex), and may have been unable to consent to sexual activities (for example, when intoxicated), or may have been physically forced into sexual activities.

Other experiences that fall into the category of MST include unwanted sexual touching or grabbing; threatening, offensive remarks about a person's body or sexual activities; and/or threatening or unwelcome sexual advances.

Both women and men can experience MST during their service. All veterans seen at Veterans Health Administrations facilities are asked about experiences of sexual trauma because they know that any type of trauma can affect a person's physical and mental health, even many years later. People can recover from

trauma and the VA has free services to help veterans do this. You do not need to have a VA disability (service connected) rating to receive these services and may be able to receive services even if you are not eligible for other VA care. You do not need to have reported the incident(s) when they happened or have other documentation that they occurred. For more information, veterans can speak with a VA healthcare provider, contact the MST Coordinator at their nearest VA Medical Center, or contact their local Vet Center. More MST information can be found at www.mentalhealth.va.gov

NORTH CAROLINA NATIONAL GUARD HELP LINE

1-855-322-3848

CURRENT NC NATIONAL GUARD MEMBERS AND FAMILIES

NEED AN EXTRA HAND?

NC offers additional resources to assist its North Carolina veterans through the Division of Mental Health, Developmental Disabilities and Substance Abuse Services.



RETURNING VETERANS AND POSSIBLE BEHAVIORAL HEALTH ISSUES

“Although the majority of veterans who return from deployment do not have a behavioral health condition and have not experienced a traumatic brain injury (TBI) all service members, veterans and family members experience a period of readjustment as they reintegrate into life with family, friends and community. Behaviors needed to survive in war zone, such as maintaining a constant state of alertness, may initially translate into troublesome behaviors in civilian life.” SAMHSA, 2012.

The North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services (MH/DD/SA) with its **Local Management Entities-Managed Care Organizations (LME-MCOs)** provides mental health, developmental disabilities, including TBI and substance use services through a network of community-based agencies in all of the state’s 100 counties.

Services and support are available to address the full continuum of care including crisis intervention, prevention, treatment and recovery supports for both adults and children. Program services are accessed by contacting the LME/MCO contracted to provide services in your county. To find out which LME-MCO your county is assigned

to please visit the DMH/DD/SAS website at ncdhhs.gov/mhddsas/lmeonblue.htm or you can call the customer service and community rights call center at 1-855-262-1946. The LME-MCO can also assist individuals needing to access the services provided by the Division of State Operated Health Facilities (DSOHF). Applications for care at the state psychiatric hospitals, the Alcohol and Drug Treatment Centers and the Developmental Centers can be made through your local LME-MCO.

OTHER PROGRAMS THAT MIGHT BE OF INTEREST:

The TASC (Treatment Alternatives for Safe Communities) Program works with individuals involved in the criminal justice system. TASC will work with individuals, families and probation officers to arrange for treatment and other support services. For more information about TASC services in your community please see the contact information here: www.nctasc.net/main/providermap-t.php

Driving While Impaired Services (DWI) works with those individuals who have been convicted of Driving While Impaired to arrange interventions or treatment so that driving privileges can be restored. Contact the program by calling (919) 733-0566. For more information about DWI-related services in your community

please see the contact information here: www.ncdhhs.gov/mhddsas/services/dwi/locateservices.htm

North Carolina Peer Support Specialist Program –Veterans interested in becoming a certified Peer Support Specialists can contact the Peer Support Specialist Program managed by the University of North Carolina School of Social Work. For more information, go to <http://pss.unc.edu/>

HOW TO ACCESS SERVICES LOCALLY:

Accessing services begins with a phone call to the LME-MCO; additional information is also available on the LME/MCO’s website. Each LME/MCO has a trained Veteran Point of Contact as well as a specific TBI Point of Contact who can assist service members, veterans, and their families seeking services. The list of 24/7 access numbers, the LME/MCO website address and the Veteran Point of Contact is provided on page 35.

MH/DD/SA is a member of the Governor’s Working Group on Veterans, Service Members, and their families. This group is comprised of federal, state, and local agencies who meet regularly to identify the needs and to develop strategies to meet the needs of our military connected citizens. The North Carolina MH/DD/SA is proud to serve those who have served.

DIVISION OF SOCIAL SERVICES

There are 100 local Department of Social Services sites located in each county of North Carolina. The goal of this DHHS program in partnership with the local agencies is to protect children, strengthen families and help North Carolinians achieve maximum self-sufficiency. The Social Services Departments can assist county residents, including veterans and their families with the following services:

- Adoption Services
- Interstate Compacts Interpreting Services Licensing
- Child Placing Agency
- Foster Homes/Foster Care
- Maternity Homes
- Residential Child Care Homes
- Lifeline-Linkup
- Problem Pregnancy Services
- Refugee Assistance Safe Surrender
- System of Care
- Work First Family Assistance
- Adult and Child care
- Health Coverage (Medicaid eligibility)

Applications for benefits can be taken at the local county Department of Social Services where you live.

Contact your county DSS for information about the types of documentation you may need to provide when you apply. Eligibility requirements vary for different programs. Staff at the county DSS will assist you with this process or you may call the DHHS Customer Service Center at 1-800-662-7030.

A list of the county Departments of Social Services can be found on the NC DHHS web page www.ncdhhs.gov/dss/ including phone numbers, physical addresses and mailing addresses.

DIVISION OF VOCATIONAL REHABILITATION SERVICES

The Division of Vocational Rehabilitation Services provides counseling, training, education, transportation, job placement, assistive technology and other support services. These services are provided to people with physical, psychiatric or intellectual disabilities and to individuals who are deaf or hard of hearing or have other communicative disorders to assist them with living independently and with finding a job and staying on the job.

The division (known to many simply as “VR”) has local field offices and facilities that serve every county in North Carolina. We also directly serve businesses and other organizations by referring to them individuals we have helped prepare for employment and who are well-matched for jobs with these organizations.

- 1-800-689-9090
- TTY (919)855-3579
- VP (919)324- 1500
- Fax (919)733-7968

MAILING ADDRESS:
NCDVRS
2801 Mail Service Center
Raleigh, NC 27699-2801

LME MILITARY AND COMMUNITY VETERANS CONTACTS

LME	CONTACT	Phone #	CONTACT EMAIL
ALLIANCE BEHAVIORAL (Central/Eastern)	Hank Debnam	(919) 651-8401	hdebnam@alliancebhc.org
CENTERPOINT (North Central)	Rob Pigg	(336) 778-3506	rpigg@cphs.org
COASTAL CARE (South Eastern)	Charlene Irvin Kenneth Pearson	(910) 459-4837 (910) 550-2600	Charlene.Irvin@coastalcarenc.org ken.pearson@coastalcarenc.org
ECBH (North Eastern)	Bobbie Lowe	(866) 998-2597	blowe@ecbhime.org
EASTPOINTE (South Eastern)	Susan Johnson	(800) 513-4002	sjohnson@eastpointe.net
PARTNERS BEH. HEALTH (Western)	Karen Creech Tara Conrad	(704) 772-4314 (828) 323-8093	KCreech@PartnersBHM.org tconrad@PartnersBHM.org
CARDINAL INNOVATIONS (Western)	Emily Godfrey	(704) 939-7803	emily.godfrey@pbhsolutions.org
SANDHILLS (Central)	Phil Hewitt	(910) 673-9111	philh@sandhillscenter.org
SMOKY MOUNTAIN CENTER (Western)	Nancy Chastain Chris Hayes	(828) 837-0071 x1160 (828) 586-5501	Nancy.Chastain@smokymountaincenter.com Chris.Hayes@smokymountaincenter.com

COMMUNITY MENTAL HEALTH POINTS OF CONTACT

FACILITY	CONTACT PERSON	CONTACT NUMBER	CONTACT EMAIL
Asheville	Laura Tugman	(828) 298-7911, x2009	Laura.tugman@va.gov
Durham	Cindy Woods	(919) 286-0411, x6026	Cynthia.woods@va.gov
Fayetteville	Bill Castillo	(910) 488-2120, x5828	William.castillo2@va.gov
Salisbury	Shanyn Aysta	(704) 638-9000, x4190	Shanyn.aysta-isaac@va.gov

NORTH CAROLINA VETERANS HOMES

The State of North Carolina is proud to offer four, full-service, State Veterans Homes. They are located adjacent to the VA Medical Center in Fayetteville, on the W.G. Hefner Medical Center campus in Salisbury, Kinston, and in Black Mountain.

Please call our office at **844-NC4-VETS** for further information. Our primary mission is to provide high quality care to veterans, which will improve their quality of life. At the North Carolina State Veterans Homes, we know how to meet the special needs of our veterans.



DID YOU KNOW?
THE NC DIVISION OF VETERANS AFFAIRS RUNS THE 4 NC STATE VETERANS HOMES WITH 449 SKILLED CARE BEDS, EMPLOYING OVER 750 NORTH CAROLINIANS.

MISSION

To provide quality health care services in a professional and ethical manner, ensuring the trust, confidence and respect of our veteran residents, their families, employees, and the communities we serve"

The NC State Veterans Homes provide skilled nursing care to all eligible veterans. All of the NC State Veterans Homes are certified by VA Medical Centers of jurisdiction,

Medicaid, Medicare, and the Joint Commission.

Our professional staff and volunteers are committed to providing quality, comprehensive, short term or long term care with an extra warm and personal touch. It is important each veteran feels we are not just a skilled nursing facility, but an actual "home" in every sense of the word. Every individual is of vital interest to us and we ensure that our focus is the total needs of the resident. Through quality care and

constant companionship, we strive to make every day not a "living experience," but "an experience worth living."

We encourage veterans and family members to arrange a pre-admission tour and meeting at your convenience. This will let you see first-hand the care and warmth of our homes as well as give you the opportunity to ask questions about the facility, or visit www.NC4VETS.com for a link to a virtual tour.

LONG-TERM CARE ELIGIBILITY



We serve all qualified North Carolina Veterans. The rate of payment is based on a daily per diem rates established by the NC Veterans Commission

TO BE ELIGIBLE, A VETERAN MUST:

- **Have served** in the Armed Forces for other than training purposes.
- **Have been** discharged under honorable conditions from the United States Armed Forces.
- **Have resided** in North Carolina at least 24 months prior to the date of application.
- **Be referred** by a licensed physician and be in need of skilled nursing care.
- **Be disabled** by reason of age, disease, or other reasons determined through a physical exam. Our facility must be able to meet the need of the resident.

DEDICATED TO EXCELLENCE

Our highly skilled professional staff provides exceptional care and activities to enrich individuals.

- Comfort and security which encourages independence, meets individual needs and emphasizes personal choice.
- Comfortable, spacious accommodations in an attractive environment.
- Care provided by registered nurses, licensed practical nurses and certified nursing assistants under the direction of licensed physicians.
- Registered dietician on staff.
- Experienced social workers to assist veterans and families.
- Veterans Service Officer to assist veterans and families in applying for VA Benefits.
- Licensed by the State of North Carolina and approved for Medicare, Medicaid and third party insurance.
- Complete team of therapists provide physical, occupational and speech therapy within the facility.
- Specially designed therapeutic recreational programs directed by activity personnel on each unit.
- Full range of in-house activities, community outings and programs involving local volunteer groups.
- Special programs throughout the year honoring veterans.
- Our first two homes are 5 star rated and we expect our two newest homes to earn that distinction as well.

Hospital care provided by either the VA Medical Centers or local hospitals.

FAYETTEVILLE

150-bed home for Veterans



SERVICES OFFERED:

Semi-private rooms/private rooms (additional cost) 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, counseling services, family group meetings, laundry, pharmacy, volunteer medication management, psychiatry, MSW socialworker, barber/beauty shop services.

FIVE STAR RATED
★★★★★

Location:
214 Cochran Ave.
Fayetteville, NC
28301

Phone:
(910) 482-4131

Visiting hours:
8AM to 8PM

Certifications:
Medicaid
Medicare
Joint Commission



SALISBURY

99-bed home for Veterans



SERVICES OFFERED:

Semi-private rooms/private rooms (additional cost) 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, counseling services, family group meetings, laundry, volunteer services, management, psychiatry, MSW social worker, barber/beauty shop services.

FIVE STAR RATED
★★★★★

Location:
1601 Brenner Ave.
Building #10
Salisbury, NC 28144

Phone:
(704) 638-4200

Visiting hours:
8AM to 8PM

Certifications:
Medicaid
Medicare
Joint Commission



BLACK MOUNTAIN

100-bed home for Veterans



STAR-RATING IS PENDING

Location:
62 Lake Eden Road
Black Mountain, NC 28711

Phone:
(828) 257-6800

Visiting hours:
8AM to 8PM

Certifications:
Medicaid
Medicare
Joint Commission

SERVICES OFFERED:

Private rooms, 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, private chapel, counseling services, family support group meetings, laundry, volunteer services, medication management, psychiatry, MSW social worker, aquatic therapy, barber/beauty shop services.



KINSTON

100-bed home for Veterans



STAR-RATING IS PENDING

Location:
2150 Hull Road
Kinston, NC 28504

Phone:
(252) 939-8000

Visiting hours:
8AM to 8PM

Certifications:
Medicaid
Medicare
Joint Commission

SERVICES OFFERED:

Private rooms, 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, private chapel, counseling services, family support group meetings, laundry, volunteer services, medication management, psychiatry, MSW social worker, aquatic therapy, barber/beauty shop services.



BURIAL & CEMETERY BENEFITS

The U.S. Department of Veterans Affairs (VA) Benefits Administration oversees a burial benefits program designed to assist claimants in meeting the funeral and burial costs of a deceased veteran.



The VA does not make funeral arrangements with a funeral provider or cremation office. You should advise your family of your wishes and where your discharge papers are kept. These papers are very important in establishing your eligibility. You may wish to make pre-need arrangements with a funeral home.

BURIAL & CEMETERY BENEFITS

SERVICE-CONNECTED DEATH

If a veteran's death is service-connected, the VA will pay burial allowance of up to \$2,000 for deaths on or after Sept. 11, 2001. If the veteran is buried in a VA national cemetery, some or all of the cost of moving the veteran's body to the national cemetery nearest the veteran's home may also be reimbursed. There is no time limit for applying for a service-connected burial allowance. The person who bore the veteran's burial expense may claim reimbursement from any VA regional office.

NON-SERVICE-CONNECTED DEATH

If a veteran's death is not service-connected, there are two types of payments the VA may make: Burial and funeral expense allowances. The VA will pay a burial and funeral allowance if the veteran

was discharged under conditions other than dishonorable and the veteran was in receipt of VA pension or compensation at the time of death. If a veteran died while in a VA facility or as a patient at an approved state nursing home, the VA may also pay this allowance.

BURIAL PLOT ALLOWANCE

When a veteran is buried in a cemetery that is not under the U.S. government jurisdiction, the VA may also pay a plot allowance, provided that the veteran was discharged under a condition other than dishonorable; and met other qualifications similar to that of a non-service-connected death.

FILING A CLAIM FOR REIMBURSEMENT OF EXPENSES

To file for reimbursement of burial expenses, an Application of Burial Allowance

form must be submitted to the VA. The person filing the claim must also provide a certified copy of the veteran's death certificate and proof of the veteran's military service (Form DD-214), and itemized bills of the funeral and burial expenses.

BURIAL FLAG

A United States flag is provided, at no cost, to drape the casket or accompany the urn of a deceased veteran who served honorably in the U.S. Armed Forces. It is furnished to honor the memory of a veteran's military service to his or her country. When burial is in a national, state or post cemetery, a burial flag will automatically be provided. When burial is in a private cemetery, the funeral director will generally help the next of kin with this process.

HEADSTONE AND MARKERS

The Department of Veterans Affairs (VA) furnishes upon request, at no charge to the applicant, a Government headstone or marker for the unmarked grave of any deceased eligible veteran in any cemetery around the world, regardless of their date of death.

For eligible veterans that died on or after Nov. 1, 1990 and whose grave is marked with a privately purchased headstone, VA may also furnish a headstone or marker to supplement the grave or a medallion to be affixed to the privately purchased headstone.

Eligible veterans are entitled to either a Government-furnished headstone or marker, or the new medallion, but not both.

BRONZE MEDALLIONS FOR HEADSTONES AND MARKERS

The Department of Veterans Affairs (VA) may also provide a medallion, by request, to be affixed to an existing privately purchased headstone or marker to signify the deceased's status as a veteran.

If requested, the medallion is furnished in lieu of a traditional Government headstone or marker for veterans that died on or after Nov. 1, 1990, and whose grave is

marked with a privately purchased headstone or marker.

BURIAL AT SEA

The VA National Cemetery Administration cannot provide burial at sea. For information, contact the U.S. Navy Mortuary Affairs office toll free at 866-787-0081.

MILITARY FUNERAL HONORS

The Department of Defense (DoD) is responsible for providing military funeral honors. "Honoring Those Who Served" is the title of the DoD program for providing dignified military funeral honors to veterans who have defended our nation.

Visit the North Carolina Veterans Affairs website for further information and instructions about this service. www.nc4vets.com

PRESIDENTIAL MEMORIAL CERTIFICATES

A Presidential Memorial Certificate (PMC) is an engraved paper certificate, signed by the current president, to honor the memory of honorably discharged deceased veterans.

SURVIVOR BENEFIT PLAN

When a military retiree dies, their retirement pay stops. This means that the surviving spouse no longer receives income. If a veteran is a military retiree, thought needs to be given as to how to protect the spouse from hardships caused by the loss of the retirement pay.

One option available is the Survivor Benefit Plan (SBP). The SBP is an insurance plan that will pay the veteran's surviving spouse a monthly payment (annuity) to help make up for the loss of retirement income. The plan is designed to protect survivors against the risks of the veteran's early death, a survivor outliving the benefits, and inflation.

Survivors should report retiree deaths to the Defense Finance and Accounting Services (DFAS) casualty office at **800-321-1080**.

NORTH CAROLINA STATE & NATIONAL CEMETERIES



The primary mission of the NCDVA Veterans Cemeteries is to provide a free burial plot to a North Carolina Veteran and their legal spouse and dependents under certain conditions. The veterans must be discharged under honorable conditions and meet certain residency requirements.

STATE VETERANS CEMETERIES

Black Mountain
Western Carolina
962 Old US 70 Hwy
Black Mountain, NC 28711
828-669-0684

Jacksonville
Coastal Carolina
110 Montford Point Rd
Jacksonville, NC 28541
910-347-4550

Spring Lake
Sandhills
400 Murchison Road
Spring Lake, NC 28390
910-436-5630

Goldsboro
Eastern Carolina
164 Long Plant Farm Rd
Goldsboro, NC 27544
Phase I scheduled to be completed and able to receive Veterans, Fall 2015. (844)-NC4-VETS

NATIONAL VETERANS CEMETERIES

Salisbury*
501 Statesville Blvd.
Salisbury, NC 28144
704-636-2661

*Salisbury National Cemetery is the only remaining National Cemetery interring in NC

EDUCATION TUITION ASSISTANCE



POST 9/11 GI BILL

The Post-9/11 GI Bill provides financial support for education and housing to honorably discharged veterans with at least 90 days of aggregate service on Title 10 Active Duty or Title 32 Active Guard Reserve Duty after Sept. 10, 2001, or individuals discharged with a service-connected disability after 30 days. The Post 9/11 GI Bill will pay eligible individuals full tuition and fees directly to the school for all public school in-state students, attending classes at a greater than halftime rate. A Monthly Housing Allowance (MHA) based on the Basic Allowance for Housing (BAH) for an E-5 with dependents is also provided. Distance learning enrollee's housing allowance is equal to half the national average BAH for an E-5 with dependents. An annual books and supplies stipend is paid proportionately based on years of active duty service.

RESERVE EDUCATIONAL ASSISTANCE PROGRAM [REAP]

REAP is a Department of Defense (DoD) education benefit program designed to provide education assistance to members of the Reserve components called or ordered to active duty in response to a war or national emergency (contingency operation) as declared by the President or Congress.

Eligible veterans must be a member of a Ready Reserve component (Selected Reserve, Individual Ready

Reserve, or Inactive National Guard) to pay into the "buy-up" program. Guard members are eligible if they were serving under Title 32 orders for 90 consecutive days as authorized by the President or Secretary of Defense for a national emergency which is supported by federal funds.

The DoD or Department of Homeland Security (Coast Guard) determine eligibility.

MONTGOMERY GI BILL

Montgomery GI Bill (MGIB) benefits are available for service members and veterans to help with education and training costs.

MGIB can be used to pay for many different programs including the following degrees; business, technical or vocational courses, distance learning including correspondence courses, apprenticeship/job training, flight training, licensing and certification exams.

VA educational benefits may be used while the service member is on active duty or after the service member's separation from active duty with a fully honorable military discharge. Discharges "under honorable conditions" and "general" discharges do not establish eligibility.

Eligibility generally expires 10 years after the service member's discharge. However, there are exceptions for disability, re-entering active duty, and upgraded discharges.

NORTH CAROLINA SCHOLARSHIP FOR CHILDREN OF WAR TIME VETERANS

Scholarships in appreciation for the service and sacrifices of North Carolina's war veterans: a four-year scholarship program at approved schools in North Carolina has been established for the qualifying natural or adopted (before age 15) children of certain class categories of deceased, disabled, combat or POW/MIA veterans.*

Applicant must be under age 25 at time of application. The veteran's qualifying criteria must have occurred during a period of war.

At time of application, applicant must be domiciled and resident of North Carolina.

A. Veteran parent was a legal resident of North Carolina at time of said veteran's entrance into that period of service in the Armed Forces during which eligibility is established.

OR

B. The applicant, of an eligible veteran, is the natural child or adopted child prior to age 15, who was born in North Carolina and has been a resident of North Carolina continuously since birth.

*Go to NC4VETS.com for eligibility information and to apply

NC INSTITUTIONS WHICH CURRENTLY PARTICIPATE IN THE STATE'S SCHOLARSHIP* PROGRAM ADMINISTERED BY THIS DIVISION OF VETERANS AFFAIRS.

Appalachian State University
 East Carolina University
 Elizabeth City State University
 Fayetteville State University
 N.C. A & T State University
 N.C. Central University
 N.C. School of the Arts
 N.C. State University
 University of North Carolina, Asheville
 University of North Carolina, Chapel Hill
 University of North Carolina, Charlotte
 University of North Carolina, Greensboro
 University of North Carolina, Pembroke
 University of North Carolina, Wilmington
 Western Carolina University, Cullowhee
 Winston-Salem State University

Montgomery Community College
 Nash Community College
 Pamlico Community College
 Piedmont Community College
 Pitt Community College
 Randolph Community College
 Richmond Community College
 Roanoke-Chowan Community College
 Robeson Community College
 Rockingham Community College
 Rowan-Cabarrus Community College
 Sampson Community College
 Sandhills Community College
 South Piedmont Community College
 Southeastern Community College
 Southwestern Community College
 Stanly Community College

Pfeiffer University
 Piedmont International University
 Queens University of Charlotte
 St. Andrews Presbyterian College
 St. Augustine's College
 Salem College
 Shaw University
 Southeastern Baptist Theological Seminary
 Southeastern Free Will Baptist College
 Wake Forest University
 Warren Wilson College
 Watts School of Nursing
 William Peace University
 Wingate University

*Go to NC4VETS.COM for eligibility information and to apply

COMMUNITY COLLEGES AND TECHNICAL INSTITUTIONS

Alamance Community College
 Asheville-Buncombe Tech. Comm. College
 Beaufort County Community College
 Bladen Community College
 Blue Ridge Community College
 Brunswick Community College
 Caldwell Community & Tech. College
 Cape Fear Community College
 Carteret Community College
 Catawba Valley Community College
 Central Carolina Community College
 Central Piedmont Community College
 Cleveland Community College
 Coastal Carolina Community College
 College of the Albemarle
 Craven Community College
 Davidson County Community College
 Durham Technical Community College
 Edgecombe Community College
 Fayetteville Technical Community College
 Forsyth Technical Community College
 Gaston College
 Guilford Technical Community College
 Halifax Community College
 Haywood Community College
 Isothermal Community College
 James Sprunt Community College
 Johnston Community College
 Lenoir Community College
 Martin Community College
 Mayland Community College
 McDowell Technical Community College
 Mitchell Community College

PRIVATE COLLEGES AND UNIVERSITIES

Barton College
 Barber-Scotia College
 Belmont Abbey College
 Bennett College
 Wake Forest School of Medicine
 Brevard College
 Cabarrus College of Health Sciences
 Campbell University
 Carolinas College of Health Sciences
 Catawba College
 Chowan University
 Davidson College
 Duke University
 Elon University
 Gardner-Webb University
 Greensboro College
 Guilford College
 Heritage Bible College
 High Point University
 John Wesley Bible College
 Johnson C. Smith University
 Lees-McRae College
 Lenoir Rhyne University
 Livingstone College
 Louisburg Junior College
 Mars Hill College
 Meredith College
 Methodist University
 Mid-Atlantic Christian University
 Montreat College
 Mount Olive College
 North Carolina Wesleyan College



FOLDS OF HONOR (PRIVATE)

Folds of Honor proudly stands in the gap, providing scholarships and assistance to the spouses and children of those killed or disabled in service to America.

Of the one million-plus dependents adversely affected by deployments to Iraq and Afghanistan, over 87% do not qualify for federal scholarship assistance. We can honor those who fought for our freedom by serving the families they leave behind.

FOR MORE INFORMATION, GO TO: www.foldsofhonor.org

TILLMAN MILITARY SCHOLARSHIP (PRIVATE)

The Pat Tillman Foundation's Tillman Military Scholars program supports our nation's active and veteran service members and their families by removing financial barriers to completing a degree or certification program of their choice. Study-related expenses such as tuition and fees, but also other needs, including housing and child care. To apply, go to www.patillmanfoundation.org

POST-9/11 GI BILL TRANSFER OF ENTITLEMENT

The post-9/11 GI Bill also offers some service members the opportunity to transfer their GI Bill to dependents. An individual approved to transfer an entitlement to educational assistance under this section may transfer the individual's entitlement to the individual's spouse, or one or more of the individual's children or any combination of spouse and child. A family member must be enrolled in the Defense Eligibility Enrollment Reporting System (DEERS) and be eligible for benefits, at the time of transfer to receive transferred educational benefits.

Visit www.benefits.va.gov/gibill/post911_transfer.asp

TUITION ASSISTANCE - [TOP-UP]

TOP-UP allows the VA to reimburse an individual for all or a portion of the charges for courses that are not reim-

bursed under certain military education programs. The amount of this benefit can be equal to the differences between the total cost of a college course and the amount of Tuition Assistance that is paid by the military for the course.

To be eligible for the TOP-UP benefit, the person must be approved for federal tuition assistance by a military department and be eligible for Montgomery GI Bill (MGIB)-Active Duty benefits or the Post-9/11 GI Bill.

YELLOW RIBBON GI EDUCATION ENHANCEMENT PROGRAM

This program was enacted to assist eligible individuals with payment of their tuition and fees in instances where costs exceed the most expensive in-state undergraduate tuition at a public institution of higher education.

To be eligible, the student must be a veteran receiving benefits at the 100 percent benefit rate payable, a transfer-of-entitlement-eligible dependent child or spouse of a veteran.

VA will match the school's percentage (up to 50 percent) to reduce or eliminate out-of-pocket costs for eligible participants.

To receive this benefit, your school must agree to participate in the Yellow Ribbon Program.

VETERANS EDUCATIONAL ASSISTANCE PROGRAM [VEAP]

The Post-Vietnam Era Veterans Education Assistance Program (VEAP) is available if you elected to make contributions from your military pay to participate in this education benefit program. You can use this benefit for degree, certification, correspondence, apprenticeship/job training programs, and vocational flight training programs.



NC IN-STATE TUITION

Gov. Pat McCrory proposed, and the General Assembly approved \$5.8 million for public colleges and universities, including community colleges, to participate in the federal Yellow Ribbon Program, which provides schools matching federal funds to cover part of the gap between in-state tuition and out-of-state tuition or tuition at a private institution.

DEPENDENTS' EDUCATIONAL ASSISTANCE [DEA]

DEA is a federal VA benefit that provides education and training opportunities to eligible dependents, spouses and survivors of certain veterans.

To be eligible, you must be the dependent or spouse of a veteran who died or is permanently and totally disabled as the result of a service-connected disability, a veteran who died from any service-connected disability, a service member missing in action or captured in line of duty, a service member forcibly detained or interned in line of duty, or a service member who is hospitalized or receiving outpatient treatment for a service-connected permanent and total disability.

FRY SCHOLARSHIP (PRIVATE)

Children of an active duty member of the Armed Forces who has died in the line of duty on or after September 11, 2001, are eligible for the Marine Gunnery Sergeant John David Fry Scholarship. Eligible children attending school may receive up to their full tuition and fees for a public school or a statutory annual maximum amount for a public school, plus a monthly living stipend and book allowance under this program.

Website: <http://gibill.va.gov>

EDUCATIONAL FUNDING PROGRAMS FOR MILITARY AND THEIR DEPENDENTS

DEPARTMENT OF DEFENSE VOLUNTARY EDUCATION PROGRAM

Each of the four military services, the Coast Guard and the Selected Reserve Service Components operates its own voluntary education program.

INCREASED TITLE IV STUDENT ASSISTANCE TO CHILDREN OF CERTAIN DECEASED MEMBERS OF THE U.S. MILITARY

The Higher Education Opportunity Act (HEOA) established certain conditions for an otherwise eligible student whose parent or guardian died as a result of U.S. military service in Iraq or Afghanistan after September 11, 2001, to receive increased amounts of Title IV student financial assistance.

IRAQ/AFGHANISTAN SERVICE GRANT (IASG)

This program provides assistance to undergraduate students whose parents or guardians died as a result of U.S. military service in Iraq or Afghanistan after September 11, 2001, and do not have a Pell-eligible expected family contribution.

NORTH CAROLINA NATIONAL GUARD TUITION ASSISTANCE PROGRAM (NCTAP)

NCTAP provides assistance for tuition and required fees to qualified members of the NC National Guard.

NORTH CAROLINA VIETNAM VETERANS, INC. SCHOLARSHIP PROGRAM (NCVVI)

Eligibility: applicant must meet the following eligibility requirements

- Be a current resident of Wake, Durham, Harnett, Johnston, Franklin, Nash, Chatham, or Granville counties in North Carolina
- Have been awarded the Vietnam Service Medal (VSM) for service in the Vietnam War, or
- Be a spouse, child, foster child, adopted child, grandchild, etc. of a Vietnam veteran (a recipient of the VSM)

NORTH CAROLINA VETERANS SCHOLARSHIPS

Since July 2002, the North Carolina Division of Veterans Affairs has awarded over 5,000 scholarships to the children of North Carolina veterans.

Scholarships pay tuition, mandatory fees, and a room and board rate at each of the 16 campus UNC system schools. Tuition, mandatory fees, and a set room and board fee are also paid for community colleges.

THIS SCHOLARSHIP PROGRAM IS FOR NORTH CAROLINA WAR VETERANS BASED ON RESIDENCY AND WITHIN A CERTAIN CLASS OR CATEGORY OF DECEASED, DISABLED, COMBAT OR POW/MIA VETERANS.

- This scholarship program is only valid at North Carolina schools.
- Scholarship recipients attending North Carolina approved private schools shall be granted a monetary allowance.
- The scholarship is for 8 academic semesters. Effective July 1, 2014, the applicant will have 6 years to utilize the 8 academic semesters.
- Effective January 1, 2014, all scholarship recipients have a minimum 2.5 GPA to receive the scholarship and must maintain the 2.5 GPA throughout the life of the scholarship.
- Beginning July 2014, the room and board charges will be limited to 75% of university current cost.
- For the past several years, all other scholarships and grants are first applied to the cost of education at the community colleges and universities prior to applying the NC Division of Veterans Affairs scholarship. For more information and to apply go to NC4VETS.com

RESERVE OFFICERS TRAINING CORPS SCHOLARSHIPS (ROTC) – INCLUDES ARMY, AIR FORCE, NAVY & MARINE

Repetitive four-year scholarships are available on a competitive, merit basis to high school students who plan to enroll in the Army, Air Force, Navy, or Marine Corps, Reserve Officers Training Corps at a postsecondary institution.

COAST GUARD COLLEGE STUDENT PRE-COMMISSIONING INITIATIVE PROGRAM (CSPI)

The Coast Guard College Student Pre-commissioning Initiative (CSPI) provides up to two academic years of college tuition, required textbook costs, required fees, monthly salary of approximately \$2,200, medical and life insurance, 30 days paid vacation per year and leadership training.

SELECTED RESERVE/NATIONAL GUARD STUDENT LOAN REPAYMENT PROGRAM

The SLRP repays 15% or \$500, whichever is greater, on any outstanding balance on eligible loans. Payments are made once a year, on the anniversary of the enlistment, on loans at least one year old. Some limitations apply. Total repayment cannot exceed \$50,000. Only pre-existing loans can qualify. Value is subject to the availability of funds.



HOW TO REGISTER YOUR APPRENTICESHIP PROGRAM

REGISTERED APPRENTICESHIP SPONSORS

Industries today are constantly on the lookout for talent, and North Carolina's Veterans are a proven talent pool. The Departments of Veterans Affairs (VA) and Labor (DOL) are working together to make GI Bill approval for registered apprenticeship programs a seamless process.

As a Registered Apprenticeship program, your program may be "Approved for GI Bill". To determine whether your program is eligible, it is best to first contact your State Approving Agency (SAA) for advice and guidance. Find your state's contact information: <http://nccommerce.com/workforce/job-seekers/apprenticeship>

VETERANS EDUCATIONAL ASSISTANCE PROGRAM [VEAP]

The Post-Vietnam Era Veterans Education Assistance Program (VEAP) is available if you elected to make contributions from your military pay to participate in this education benefit program. You can use this benefit for degree, certification, correspondence, apprenticeship/job training programs, and vocational flight training programs.

VOCATIONAL REHABILITATION AND EMPLOYMENT [VR&E]

The Vocational Rehabilitation and Employment (VR&E) VetSuccess Program assists veterans with service-connected disabilities to prepare for, find, and keep suitable jobs. For veterans with service-connected disabilities so severe that they cannot immediately consider work, VetSuccess offers services to improve their ability to live as independently as possible.

Eligibility and entitlement for VR&E are two different things. You may meet eligibility criteria, yet not be entitled to services. The first step in the VR&E process is to be evaluated upon application to your local VA Regional Office, to determine if you qualify for services. Please contact your local service officer for further assistance. See pages 4-11 for contact information.

TUITION ASSISTANCE WHILE ON ACTIVE DUTY

This DoD program is administered by the individual branches of the Armed Forces. Tuition Assistance (TA) can be used to pay up to 100 percent of a service member's tuition while taking eligible courses during off-duty hours. Tuition Assistance benefits are capped at \$250 per semester credit hour, with a \$4,500 yearly cap.



NCWORKS APPRENTICESHIP

NCWorks Apprenticeship helps workers learn new specialized skills needed in today's workforce through its apprenticeship programs. The program combines on-the-job training with classroom instruction so participants can become fully competent in the professional knowledge, skills, and proficiency of an occupation.

HOW IT WORKS

Apprentices choose from a variety of occupations in which to pursue an apprenticeship and receive a combination of classroom instruction and on-the-job training. Participants are paid for their work, and their wages will increase as they progress in the program.

Apprentices work as they complete their classes; their work schedule will be determined by their respective employers. When they graduate, apprentices will receive a Certificate of Completion and will have earned the highly skilled "journeyman worker" designation. The program can last one to five years depending on the occupation.

Employers work with the Apprenticeship and Training Bureau to create a written agreement that specifies the length of a participant's training, the related technical instruction, an outline of the skills that person will need to learn, and the wages he or she will earn. The N.C. Department of Commerce must approve this agreement before apprentices can start their training.

To join an apprenticeship program, participants are required to pay an annual fee of \$50. Many employers, however, choose to pay this fee on behalf of their apprentices (although they are not required to do so).

HOW TO APPLY

Call 919-814-0303, or e-mail apprenticeshipmail@nccommerce.com.

YOU SERVED YOUR COUNTRY NOW LET US SERVE YOU

Skilled Nursing Care



NC State Veteran Homes



SEE PAGE 38

FAYETTEVILLE



FIVE STAR RATED
★★★★★



SEE PAGE 39

SALISBURY



FIVE STAR RATED
★★★★★



SEE PAGE 40

BLACK MOUNTAIN



STAR RATING PENDING



SEE PAGE 41

KINSTON



STAR RATING PENDING

UNIVERSITIES THAT ...

	Appalachian State	Elizabeth City State	East Carolina	Fayetteville State	NC A&T State	NC Central	NC State	UNC Asheville	UNC Chapel Hill	UNC Charlotte	UNC Greensboro	UNC Pembroke	UNC School of the Arts	UNC Wilmington	Western Carolina	Winston-Salem State
Grant PE Credit to Service Members	•	•	•	•	•	•	•	•	•	•	•	•	N/A	•	•	•
Has Clearly Articulated Military to Campus Credit Equivalencies	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Offer Priority Enrollment for Active Duty Military Students	•	•		•					•				•			
Has Call to Duty Student Policy	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Classify Military Students as Transfer Students													•	•		
Has One Admissions Counselor for Military Affiliated Students	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•
Offer Conditional Admission Contracts			•	•					•	•			•	•		
Has one Financial Aid Counselor for Military Affiliated Students	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Accept Tuition Assistance	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Accept Veterans Education Benefit	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Offer Payment Plan for Students with VA Payment Delay	•	•	•	•		•	•			•			•	•	•	
Has Scholarship or Grant for Military Veterans or Dependents	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•
Has Military/Veteran Specific Housing or Assistance w/ Off Campus Housing	•		•			•		•	•	•			•	•		
Has one Student Affairs Person for Military Affiliated Students	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•
Has Student Veteran Organization	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Has Other Military Student Organizations	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Has Veteran or Military Student Space on Campus	•	•	•	•	•	•	•		•	•	•	•	•	•	•	•
Has Military or Veteran Orientation	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Track Active Duty Military and Veteran Student Populations	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Identify Military Affiliated Students on the Student Data File	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Has PTSD,TBI and Military Stress Trained Support Staff	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•
Has Yellow Ribbon Program Participation	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•
Has Military Affairs Liaison Appointed	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Has Targeted Collateral Material for Military Students	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Has Military Affairs Committee	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Offer Core Education Curriculum Online		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Designate Military Ombudsman to Advocate on Behalf of Students	•		•	•		•	•		•	•			•	•		
Offer Targeted Online Programs to the Military		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Affiliate with the Servicemembers Opportunity College Network (SOC)		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Employ VA Work Study Students	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Has Dedicated Web Presence for Military Affiliated Students	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Conduct for Faculty,Staff,and Student Military Student Awareness Training	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Has Military or Veteran "Seminar" Classes			•	•	•	•	•		•	•			•	•		
Deliver Classes on Military Base with approval from Military Installation		•		•		•							•			
Has Army ROTC	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Has Air Force ROTC			•	•	•	•	•	•	•	•	•	•				•
Has Navy/Marine Corps ROTC						•		•								

Source: <http://old.northcarolina.edu/frc/uncserves/serves.html>



UNC SYSTEM VETERAN POC'S / PHONE AND WEB RESOURCES

APPALACHIAN STATE UNIVERSITY

Call: 828-262-2120
 Student Veterans Association – veterans.appstate.edu/
 Veterans Benefits – financialaid.appstate.edu/va

EAST CAROLINA UNIVERSITY

Call: 252-328-4781
 Military Programs Office – www.ecu.edu/cs-acad/militaryprograms/
 Veterans Affairs/Benefits – www.ecu.edu/cs-acad/registrar/Veterans.cfm

ELIZABETH CITY STATE UNIVERSITY

Call: 252-335-8722
 Credit for Military Experience – www.benefits.va.gov/gibill/post911_transfer.asp
 Veterans Benefits – www.ecsu.edu/veterans/

FAYETTEVILLE STATE UNIVERSITY

Call: 910-672-1411
 Veterans Affairs – www.unccfsu.edu/military-students
 Veterans Benefits – www.unccfsu.edu/ftbraggcampus/student-veterans-center

NORTH CAROLINA A & T STATE UNIVERSITY

Call: 336-334-7946
 Veterans Benefits – www.ncat.edu/academics/distance-learning/military.html
 Veteran & Disability Support Services – www.ncat.edu/student-affairs/student-services/ovdss/

NORTH CAROLINA CENTRAL UNIVERSITY

Call: 919-530-6298
 Student Veterans Organization – www.nccu.edu/veteransaffairs/links.cfm
 Veterans Affairs – www.nccu.edu/veteransaffairs/index.cfm
 Veterans Law Clinic – law.nccu.edu/clinics/veterans-law/

NORTH CAROLINA STATE UNIVERSITY

Call: 919-515-5036
 NCSU Veterans Affairs – www.ncsu.edu/veterans/
 Student Veterans Association- clubs.ncsu.edu/sva/

UNC ASHEVILLE

Call: 828-250-3829
 Student Veterans Organization – transition.unca.edu/veterans-programs-and-services
 Veterans Benefits – registrar.unca.edu/veteran-services
 Veterans Programs and Services – transition.unca.edu/veterans-programs-and-services

UNC-CHAPEL HILL

Call: 919-966-3621
 Admissions – admissions.unc.edu/Apply/Veterans/default.html
 Military Family Resources – fsp.unc.edu/military-families-resources
 Veterans Benefits – registrar.unc.edu/academic-services/veteran-affairs/
 Veteran Services – deanofstudents.unc.edu/news-events/news/are-you-student-veteran

UNC CHARLOTTE

Call: 704-687-0354
 ROTC – arotc.uncc.edu/, afrotc.uncc.edu/
 Student Veterans Organization – unccdsync.com/org/veteranstudentservices
 Veteran Student Services and Benefits – veterans.uncc.edu

UNC GREENSBORO

Call: 336-334-5496
 Dean of Students Office – sa.uncc.edu/dean/vets/
 ROTC – www.ncat.edu/divisions/academic-affairs/

UNC PEMBROKE

Call: 910-962-2029
 Distance Education at Fort Bragg – www.uncc.edu/academics/online-distance-education/campus-programs/fort-bragg-military-base
 Military and Veteran Services – www.uncc.edu/veterans/
 Veterans Benefits – www.uncc.edu/student-life/student-services/military-and-veteran-services/benefits

UNC WILMINGTON

Call: 910-962-2029
 Financial Aid/Veterans Benefits – uncw.edu/finaid/veterans.htm
 Registrar – uncw.edu/reg/military.htm
 Student Veterans Organization – www.uncw.edu/perch/svo.html

WESTERN CAROLINA UNIVERSITY

Call: 828-227-2135
 Army Career Degrees – www.wcu.edu/academics/edoutreach/military-student-services/army-career-degrees.asp
 Distance Education – www.wcu.edu/academics/edoutreach/distance-online-programs/
 Military Student Services – www.wcu.edu/academics/edoutreach/military-student-services/
 Professional Development – www.wcu.edu/academics/edoutreach/conted/profdev/

WINSTON-SALEM STATE UNIVERSITY

Call: 336-750-2256
 Distance Education – wssu.edu/academics/distance-learning/
 Veterans Benefits – www.wssu.edu/administration/registrar/veterans-affairs.aspx

**COMMUNITY COLLEGE
PARTIAL LISTING**

		Number of Student Veterans Receiving VA Assistance	Counseling Center	Office of Student Veteran Services	Veteran Coordinator	Full Time Student advisor who is a Veteran	Counseling Services by a Vet	Counseling Services by a Counselor Trained on Military Issues	Building Dedicated for Use by Student	Activity Space Dedicated for Use by Student Veterans	Academic Programs for Student Veterans	Writing Workshops	Veterans Club	NOTES
Asheville Buncombe Technical Community College	382	•	•	•			•			•				Educational benefits, academic advising, tutoring
Beaufort County Community College	61	•		•										Financial aid services
Brunswick Community College	52			•										Academic advising, academic adjustment
Caldwell Community College & Technical Institute	109	•		•								•		
Cape Fear Community College	540	•	•	•	•	•				•	•	•		Financial aid services, disability services, tutoring, referral to community resources
Catawba Valley Community College	168			•										Academic advising; once a semester veteran "meet and greet"
Central Carolina Community College	290			•								•		Upward Bound, financial aid services
Central Piedmont Community College	569	•	•	•	•	•	•	•		•	•	•		Career services, group counseling, couples counseling, satellite location for Veteran Service Office
Cleveland Community College	131	•	•	•										Tutoring, TRIO
Coastal Carolina Community College	1211	•	•	•	•	•	•	•		•	•			Educational benefits, disability services, academic advising, flexible payment agreements, group counseling
College of The Albemarle	193			•										
Craven Community College	274		•	•	•									Financial aid services
Davidson County Community College	96	•		•										Financial aid services, disability services
Durham Technical Community College	216	•										•		Financial aid services, disability services
Edgecombe Community College	115		•	•										Weekly meet and greet; Veterans Day, Pearl Harbor Day, & Memorial Day; academic advising; financial aid
Fayetteville Technical Community College	2126	•	•	•				•				•		Career counseling, disabilities services
Haywood Community College	75	•		•								•		Disability services, financial aid services
Isothermal Community College	64	•	•	•			•							
James Sprunt Community College	50													
McDowell Technical Community College	26			•										
Mitchell Community College	101	•		•			•					•	•	Academic advising, disability services, tutoring, civilian re-entry and academic adjustment
Montgomery Community College	34	•		•										
Nash Community College	97			•										Relationship with Greenville Vet Center to provide counseling; educational benefits; academic adjustment
Piedmont Community College	35	•		•								•		
Pitt Community College	433	•	•	•										Group counseling, referral to internal & external support services
Randolph Community College	102	•	•	•								•		Financial aid services, veterans benefits fair where community agencies help student veterans
Roanoke-Chowan Community College	23	•	•	•										
Rowan-Cabarrus Community College	270													
Sampson Community College	45	•	•											Educational benefits, financial aid services
Sandhills Community College	252	•					•							Civilian & college adjustment; referral to community services
South Piedmont Community College	68	•												
Southeastern Community College	45			•										
Southwestern Community College	67		•	•										
Stanly Community College	92	•		•		•	•							Academic advising, disability services, relationship with Charlotte Vet Center to provide counseling, monthly
Wake Technical Community College	799		•	•	•					•				
Western Piedmont Community College	72	•		•	•		•							Career counseling, SA prevention program, information from VA Clinic on available services
Wilkes Community College	69	•		•										Crisis intervention
Wilson Community College	52	•	•	•										Tutoring
TOTAL	9404	24	16	32	6	4	8	3		4	2	5	8	

Source: Fang, WL. *Services and Supports Offered to Student Veterans at Community Colleges in North Carolina*. Raleigh: Governor's Institute on Substance Abuse, August 29, 2013.

EMERGENCY SUPPORT AND RESOURCES

If you are a homeless veteran we are here to support you and to help you get back on your feet.



NATIONAL CALL CENTER FOR HOMELESS VETERANS



1-877-4AID-VET
[1-877-424-3838]

Contact VA's National Call Center for Homeless Veterans at **877-4AIDVET (877-424-3838)** to speak to a trained VA responder. The hotline and online chat are free and neither VA registration nor enrollment in VA healthcare is required to use these services.

Expert responders staff the hotline for homeless veterans 24 hours a day, seven days a week. The responders can provide emergency support and resources to homeless veterans, family members, as well as community agencies and non-VA providers.

When you call or join the online chat, you will be connected to a trained VA responder. The responder will ask a few questions and assess your needs.

If you're a veteran, you may be connected with the Homeless Program point of contact and the nearest VA facility.

According to the National Coalition for Homeless Veterans (NCHV), about 23 percent of America's homeless population are veterans. This equates to between 529,000 and 840,000 veterans who are homeless at some time each year. Because of this, the Department of Veterans Affairs and other non-profit organizations have devised a number of initiatives to help our homeless veterans.

See page 55 for some of the initiatives provided by VA for our veterans. -->

HOMELESS? CALL OR GO TO THESE LOCATIONS NOW! VA GRANT & PER DIEM (GPD) HOMELESS PROGRAMS

NAME & LOCATION OF GPD PROGRAM	PHONE NUMBER	COMMENTS
Veteran's Restoration Quarters & Transitional Housing (ABCCM) 1329 Tunnel Rd Asheville, NC 28805	828.299.8701	24 month program. Converted motel. www.abccm.org/ministries/veterans Men's Program.
Steadfast House (ABCCM) 30 Cumberland Ave Asheville, NC 28801	828.259.5365	Women's Program. Women with young children welcome. http://www.abccm.org/ministries/women
First at Blue Ridge (Vets First) PO Box 40 Ridgecrest, NC 28770	828.669.0011	For those in recovery from substance use disorders. www.firstinc.org Men's program and Women's Program. Near Asheville
Family Forum (Independence Place) 3501 E Independence Blvd Charlotte, NC 28805	704.817.8049	Call for information.
Faith Farm (Lutheran Family Services) 842 Dallas-Stanley Highway Dallas, NC 28034	800.435.7464	Women's Program. www.lfscarolinas.org Near Charlotte.
Healing with CAARE 214 Broadway St Durham, NC 27701	919.687.0793	24 month program. Shared living space, single rooms in several houses. www.caare-inc.org
Maple Court (Volunteers of America) 207 Commons Blvd Durham, NC 27704	919.477.0571	Apartments. 24 month program.
Triangle Residential Options for Substance Abusers (TROSA) 1820 James St Durham, NC 27707	919.419.1059	For those in recovery from substance use disorders (alcohol and other drugs). Must be able to work. 24 month program. www.trosainc.org
Servant Center 1312 Lexington Ave Greensboro, NC 27403	336.275.8585	For those with medical issues and receiving or applying for benefits. Men's program. www.theservantcenter.org
Caring Services Vet Safety Net 102 Chestnut Drive High Point, NC 27262	336.886.5594	For those in recovery from substance use disorders (alcohol and other drugs). Men's Program. www.caring-services.org
Arthur Cassell Transitional House 1022 True Lane High Point, NC 27260	336.885.2166	For those in recovery from substance use disorders (alcohol and other drugs). 24 month men's program. www.odm-hp.org/ch.htm
Healing Place of Wake County 1251 Goode St Raleigh, NC 27603	919.838.9800	For those in recovery from substance use disorders (alcohol and other drugs). 24 month program. www.hpowc.org
Veterans Helping Veterans Heal 3614 N Glenn Ave Winston-Salem, NC 27105	336.744.1313	For those in recovery from substance use disorders (alcohol and other drugs). Men's program.
Good Shepherd Ministries 811 Martin St Wilmington, NC 28401	910.763.4424	For those in recovery from substance use disorders. 18 month program. www.goodshepherdwilmington.org

VETERANS RESTORATION QUARTERS

1329 TUNNEL RD
ASHEVILLE, NC 28805
(828) 259-5300



In 2013, Veterans Restoration Quarters served 426 homeless Veterans; including 148 VA program beds.

Through the US Department of Labor Veteran Employment & Training Services (VETS): Veterans Workforce Investment Program (VWIP) employed 248, educated 275 and trained; through the Supportive Services for Veteran Families (SSVF) program: Screened 311, Enrolled 154, Housed 141 or 92% successfully housed and stabilized.

PROGRAMS:

- Homeless Prevention and Rapid Re-Housing Shelter: Transitional Housing
- Homeless Education, Training and Employment
- Jail Ministry: Buncombe County Detention Center
- Supportive Services for Veterans and Families (SSVF)

DISABLED VETERAN HOMESTEAD EXEMPTION

To qualify as a disabled veteran and be eligible for a homestead property tax exemption under North Carolina law, a person must meet certain criteria. The property owner must be a veteran of any branch of the US Armed Forces with an honorable discharge and must have a disability of 100% from the US Department of Veteran Affairs. A surviving spouse of a disabled veteran may also qualify for a tax exemption.

The disabled veteran homestead exemption is the first \$45,000 of your assessed real property value is exempt from tax abatement.

Find more information about eligibility and qualifications at www.dornc.com

NEED HELP WITH HOUSING OR HOMELESSNESS?

TRY THESE LOCAL HOUSING & CERTIFIED VETERAN PEER SUPPORT ASSISTANCE CENTERS

LME/MCO	REGION	24/7 ACCESS NUMBER	WEBSITE
Alliance Behavioral Healthcare	Central/Eastern	1-800-510-9132	www.alliancebhc.org
Cardinal Innovations Healthcare Solutions	Mountain	1-800-939-5911	www.cardinalinnovations.org
Centerpoint Human Services	Central	1-888-581-9988	www.cphs.org
Coastal Care	Southeast Coastal	1-866-875-1757	www.coastalcarenc.org
East Carolina Behavioral Health	Northeast Coastal	1-877-685-2415	www.ecbhme.org
Eastpointe	Sandhills	1-800-913-6109	www.eastpointe.net
Partners Behavioral Health Management	Foothills	1-888-235-4673	www.partnersbhm.org
Sandhills Center	Central	1-800-256-2452	www.sandhillscenter.org
Smoky Mountain LME/MCO	Mountain	1-800-849-6127	www.smokymountaincenter.com

VA'S COMPENSATED WORK THERAPY

VA's Compensated Work Therapy (CWT) is comprised of three unique programs which assist homeless veterans in returning to competitive employment: Sheltered Workshop, Transitional Work, and Supported Employment. Veterans in CWT are paid at least the federal or state minimum wage, whichever is the higher.

The Homeless Veteran Support Employment Program (HVSEP) provides vocational assistance, job development and placement, and ongoing supports to improve employment outcomes among homeless veterans and veterans who have been trained as Vocational Rehabilitation Specialists (VSRs).

CWT veterans have been successfully employed over the years in various competitive positions including, but not limited to, health care, information technology, manufacturing, warehousing construction trades, clerical and office support, retail and services delivery. CWT programs develop an individual rehabilitation plan for each veteran and provide a wide range of support services to the veteran at the CWT locations. Benefits including service-connected compensation, and non-service-connected pensions cannot be reduced, denied, or discontinued based on participation in CWT.

The CWT program's mission is to provide realistic and meaningful vocational opportunities to the veteran, and encouraging successful reintegration into the community at the veteran's highest functional level.

Contact your local VA Medical Center on page 29.

TRANSITIONAL RESIDENCE PROGRAM

The Transitional Residence (TR) program is a work-based Psychosocial Residential Rehabilitation Treatment Program offering a therapeutic residential setting for veterans involved in CWT. The TR program provides a rehabilitation-focused residen-

tial setting for veterans recovering from chronic mental illness, chemical dependency and/or homelessness. TR provides a bridge between hospitalization or intensive outpatient treatment in a successful community of peer and professional support, with a strong emphasis on increasing personal responsibility and achievement of individualized rehabilitation goals.

This program differs from other VA-operated residential bed programs in that participants contribute (using their CWT earnings) to the cost of operating and maintaining their residence and are responsible for planning, purchasing and preparing their own meals.

Contact your local VA Medical Center on page 29.

HUD-VASH

This joint Supportive Housing Program with the US Department of Housing and Urban Development (HUD) provides permanent housing and ongoing case management treatment services for homeless veterans who would not be able to live independently without the support of case management. HUD's Section 8 Voucher Program has designated more than 10,000 Vouchers to Public Housing Authorities (PHAs) throughout the country for veterans who are homeless. This program allows veterans to live in veteran selected apartment units with a Housing Choice voucher.

These vouchers are portable so that veterans can live in communities served by their VA medical facility where case management services can be provided. See your local county social services office for more information.

DROP-IN CENTERS

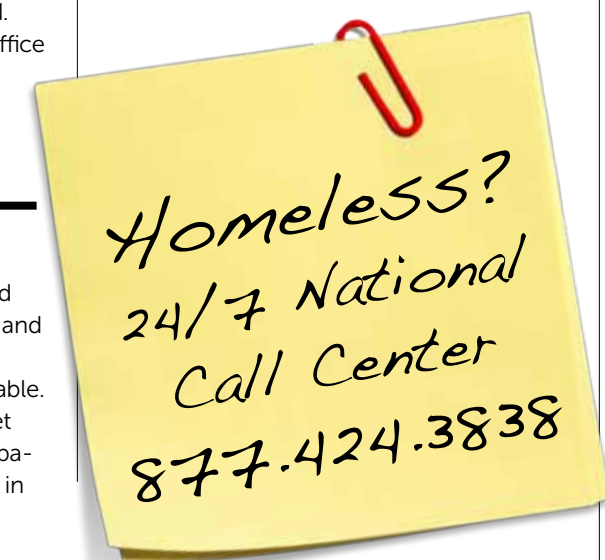
These programs provide a daytime sanctuary where homeless veterans can clean up, wash their clothing, and participate in a variety of therapeutic and rehabilitative activities. Linkages with longer-term assistance are also available. Locations vary. Contact your local Vet Center or VA Community Based Outpatient Clinic for locations and services in your area. See page 29

STAND DOWNS

Stand Downs are one-to three-day events that provide homeless veterans a variety of services and allow VA and community-based service providers to reach more homeless veterans in a temporary refuge where they obtain food, shelter, clothing and a range of community and VA assistance. In many locations, Stand Downs provide health screenings, referral and access to long-term treatment, benefits counseling, ID cards and access to other programs to meet their immediate needs. For more information on Stand Down dates and locations, please contact the Homeless Veterans Programs Office at 1-877-4AID-VET or visit www.va.gov/HOMELESS, or go to our Facebook page for real-time updates.

VETERANS EMERGENCY RELIEF PROGRAMS

Many military and service organizations have emergency relief programs specifically designated to help veterans and military members and their families. Inquire within local organizations about programs such as the Air Force Aid Society, American Legion Temporary Financial Assistance, Army Emergency Relief, Disabled American Veterans Disaster Relief Grants, Navy-Marine Corps Relief Society, Salvation Army Home Front War Relief Program, and VFW Unmet Needs. For a list of VSO's see page 27.





DIVISION OF SERVICES FOR THE DEAF AND THE HARD OF HEARING

The Division of Services for the Deaf and the Hard of Hearing serves individuals who are Deaf, Hard of Hearing, Deaf-Blind, their families and the communities in North Carolina by enabling them to achieve equal access, effective communication and a better quality of life.

Established in 1977 as the North Carolina Council for the Hearing Impaired, the North Carolina Division of Services for the Deaf and the Hard of Hearing has developed into a statewide network of programs providing a wide variety of services to Deaf, Hard of Hearing and Deaf-Blind people.

DSDHH Administration Office
 2301 Mail Service Center
 Raleigh, NC 27699-2301
 919-874-2212 V/TTY
 800-851-6099 V/TTY
 919-890-0859 VPW
www.ncdshs.gov/dsdhh

GUIDE DOGS AND SERVICE DOGS

VA may provide guide dogs to blind veterans including the expense of training the veteran on how to use them, and the cost of the dog's medical care.

Additionally, VA may also provide service dogs trained for the aid of hearing impaired veterans and veterans with spinal cord injuries, dysfunction and other chronic impairment that substantially limits mobility. Currently there are pilot programs being conducted by the VA to provide service dogs to veterans who have conditions such as PTSD.

There are also many private non-profit organizations that provide service dogs to disabled veterans. See a list of non-profits on page 64.

CLOTHING ALLOWANCE

The VA pays a clothing allowance to veterans who, because of a service-connected disability, wears or uses a prosthetic or orthopedic appliance (including a wheelchair) in which the VA determined tends to wear out or tear the clothing. The VA will also pay a clothing allowance to veterans who use medication prescribed by VA phy-

sicians for skin conditions caused by a service-connected disability which the VA determines causes irreparable damage to the veteran's outer garment.

AUTOMOBILE ASSISTANCE PROGRAM

The VA offers qualified veterans and active duty service members a one-time payment of up to \$18,900 to be used toward the purchase of an automobile or other forms of conveyance. To qualify, a veteran or service member must have one of the following disabilities including loss, or permanent loss of use, of one or both feet, loss, or permanent loss of use, of one or both hands, or permanent impairment of vision in both eyes to a certain degree.

ADAPTIVE EQUIPMENT

VA will pay for installation of adaptive equipment for automobiles deemed necessary to ensure that eligible veterans will be able to safely operate vehicles, and to satisfy the applicable state standards of

licensure. This equipment includes power steering, power brakes, power windows, lifts, power seats and other special equipment necessary to assist the person into and out of the vehicle or other conveyance.

VA will also repair, replace, or reinstall adaptive equipment determined necessary for the operation of a vehicle acquired under this program, or for the operation of a vehicle an eligible veteran may previously or subsequently have acquired.

DID YOU KNOW?
 NC WAS THE FASTEST GROWING REGION FOR VA HEALTH CARE FOR THE PAST 10 YEARS AND IS PROJECTED TO CONTINUE GROWING FOR AT LEAST THE NEXT DECADE.

VETERAN DESIGNATION ON NC DRIVER LICENSE



The Department of Motor Vehicles (DMV) now offers a veteran designation that can be voluntarily placed on a North Carolina Drivers License. In order to receive the designation, veterans must be a United States veteran, provide proof of veteran status (DD-214, or DD-215), and meet all other North Carolina requirements for driving privilege or identification card including payment of the original, renewal or replacement fee, only if new - not on renewal.

MILITARY RECORDS AND MEDALS

Veterans or their next of kin who need assistance in obtaining service records, a DD-214, or replacement awards and medals must formally request them through the National Personnel Records Center (NPRC). The NPRC is the records custodian for most discharged and retired members of all branches of service. The fastest way to obtain a copy is through their website.

If you do not have access to the internet, you can order a copy by mailing or faxing a Standard Form 180. The forms are available in any CVSO office or online at www.archives.gov/veterans.

VETERANS RECOGNITION LICENSE PLATES

The North Carolina DMV offers specialty license plates to veterans and service members who want to display their military service.

You can choose from over 20 specialized license plates which include Purple Heart recipient, Bronze and Silver Star, Combat Theaters and POW plates.

To obtain a specialty license plate, proof of military service (DD-214) and form MVR-33A must be brought to a state veteran service office. You can find the form MVR-33A at your local DMV, State Veterans Office or online at: www.ncdot.gov/download/dmv/Plates_MVR33A.pdf

SPECIALTY LICENSE PLATE TYPES:

- Afghanistan Veteran
- Bronze Star Valor Recipient
- Bronze Star Recipient
- Congressional Medal of Honor
- Desert Storm Veteran
- Disabled Veteran
- Distinguished Flying Cross
- Distinguished Service Cross
- Ex-Prisoner of War
- Gold Star Lapel Button
- Iraq Veteran
- Korean Conflict
- Legion of Merit
- Legion of Valor
- Partially Disabled Veteran
- Pearl Harbor Survivor
- Purple Heart Recipient
- Purple Heart Recipient Motorcycle
- Silver Star Disabled Veteran



MILITARY & VETERAN ID CARDS

If you are an Active Duty, Reserve or National Guard service member, dependent, or retiree, you can get a Military ID at any DEERS location within North Carolina. Veterans receiving VA benefits may be able to get an ID card (medical benefits card) at VA Medical Centers or Community Based Outpatient Clinics (CBOC). If you are not receiving benefits, you can choose to place your veteran status on your North Carolina Drivers License.



MILITARY ID (DEERS) LOCATIONS

ASHEVILLE VA MEDICAL CENTER

Appointments Only
Monday – Friday 8:00-4:00
Asheville, NC
828-271-5000 ext. 14319/14331

MARINE CORPS AIR STATION-NEW RIVER

Appointments & Walk-ins
Monday – Friday 7:30-11:30;
12:30-4:30
Jacksonville, NC
910-449-6354

NC AIR NATIONAL GUARD

Appointments Only
Monday-Friday 0800 – 1500
Charlotte, NC
704-398-4782

NAVY – MARINE CORPS RECRUITING CENTER

Appointments Only
Thursday Only 9-11; 1-3
Charlotte, NC
704-598-0447

NC NATIONAL GUARD HQ, RALEIGH

Appointments & Walk-ins
Monday-Friday 8:00 - 7:00
Raleigh, NC
919-664-6250

ELIZABETH CITY US COAST GUARD STATION

Walk-ins Monday –Friday 8:00-3:45
Elizabeth City, NC
252-335-6027

POPE AIR FORCE BASE

Walk-ins: Mon-Wed & Fri 8-4,
Thurs 9-3
Spring Lake, NC
910-394-2276

FORT BRAGG, ID Card Facility

Appointments & Walk-ins:
Mon-Fri: 9-5 Thursdays 9-7:
Extended hours and weekends available for groups with Commander's Request and appointment
Fayetteville, NC
910-396-9339

SUNNY POINT, MILITARY OPERATION TERMINAL

Appointments Only
Thursdays Only 8:30 – 3:00
Southport, NC
(910) 457-8000 ext. 230

SEYMOUR JOHNSON AIR FORCE BASE

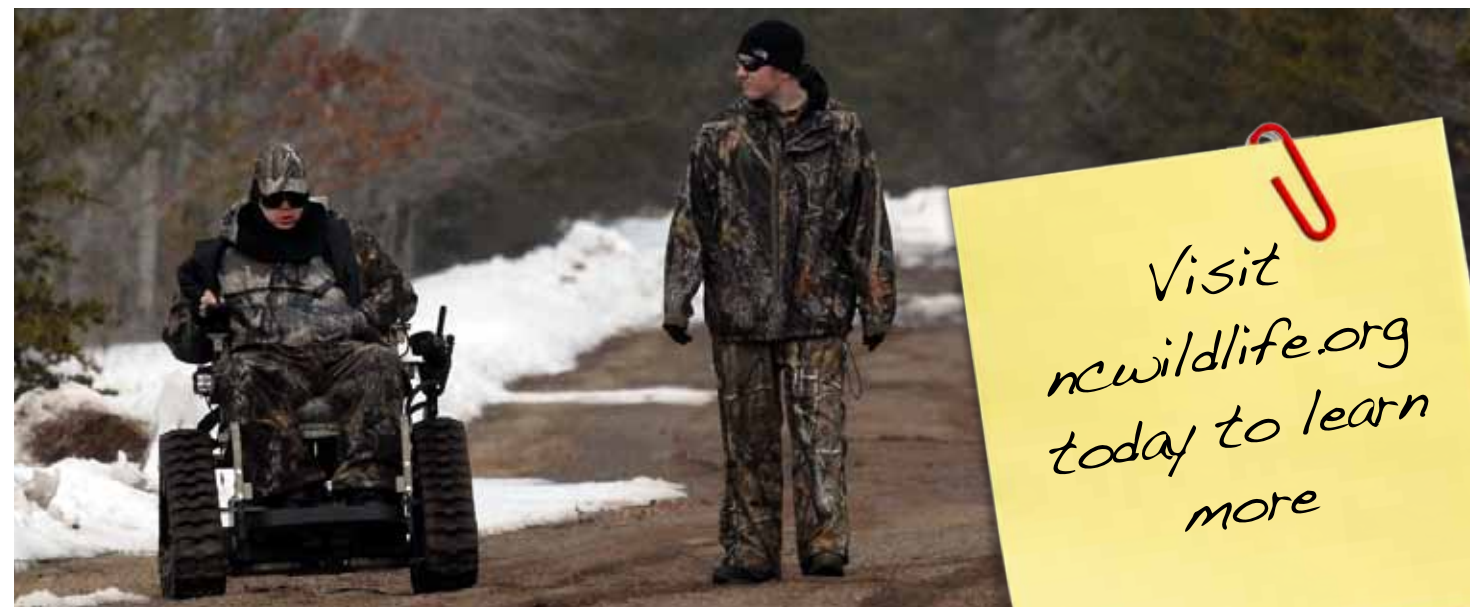
Walk-ins Monday – Friday
8:30 – 4:00
Goldsboro, NC
(919) 722-8702

US NAVAL RESERVE CENTER

Appointments Only
Thursday's Only
Wilmington, NC
910-762-9676

ARMED FORCES RESERVE CENTER

Appointments Only
Wednesday & Thursday 8:00 – 11:30;
1:00 – 3:30
Greensboro, NC
336-668-0053 Ext 26



NC HUNTING AND FISHING LICENSES

All North Carolina veterans who are 50% or more disabled may purchase a lifetime hunting-fishing license.

Prices of the licenses range from \$10 to \$110 depending on the type of license the veteran wishes to purchase. To purchase a

license, visit your local wild life commission or www.ncwildlife.org to download a free application.

When returning an application, bring a copy of your VA decision letter awarding a 50% or greater disability rating and a check or money order.

OTHER DISCOUNTS AVAILABLE:

The following attractions provide a discount on admission fees for Active Duty Military and Veterans:

Battleship North Carolina	www.battleshipnc.com
NC Museum of Art	www.ncartmuseum.org
NC Museum of History	www.ncmuseumofhistory.org
NC State Fair	www.ncstatefair.org
Tryon Palace	www.tryonpalace.org
NC Zoological Park	www.nczoo.org

NORTH CAROLINA AQUARIUMS

HOURS & FEES

Daily 9 a.m. – 5 p.m. year-round
Closed Thanksgiving Day, Christmas Day
Adults: Ages 13-61: \$10.95
Seniors: Ages 62+: \$9.95
Military: \$9.95
Children: Ages 3-12: \$8.95
No charge for children 2 and under, registered NC school groups and NC Aquarium Society Members
The Aquariums are wheelchair-accessible.

ROANOKE ISLAND

374 Airport Road, Manteo, NC, 27954,
Toll Free: 800-832-3474 ext. 4

PINE KNOLL SHORES

1 Roosevelt Blvd., Pine Knoll Shores, NC 28512,
Toll Free: 800-832-3474 ext. 3

FORT FISHER

900 Loggerhead Road, Kure Beach, NC, 28449,
Toll Free: 800-832-3474 ext. 2

JENNETTE'S PIER

7223 South Virginia Dare Trail, Nags Head, NC, 27959,
Toll Free: 800-832-3474 ext. 6

INCARCERATED VETERANS BENEFITS



VETERANS COURTS

There is a growing effort nationally to institute Veterans Courts or dockets to allow district attorneys to send military members and veterans into treatment, rather than jail, when they commit a non-violent offense.

These courts are staffed by people who take into consideration charges and challenges facing veterans who return home from war. They may allow some military members to enter into mental health diversion programs as treatment for non-violent infractions as opposed to automatically jailing the offender.

The law relies on the judgment of a prosecutor, who will determine, on a case-by-case basis, which defendants may be eligible for diversion. These prosecutors must consider, for example, whether a veteran who spent four years at a military base should be offered the same diversion opportunity as one who deployed twice to combat situations in Afghanistan or Iraq.

Prosecutors must decide how serious the crime must be before diversion is taken off the table and must consider the victim of the offense.

THE VETERANS JUSTICE OUTREACH (VJO) PROGRAM

VJO offers outreach and case management to veterans involved in law enforcement encounters, overseen by treatment courts, and incarcerated in local jails.

INCARCERATED VETERANS BENEFITS

VA benefits are affected if a beneficiary is convicted of a felony and imprisoned for more than 60 days. Disability compensation paid to an incarcerated veteran rated 20 percent or more disabled is limited to the 10 percent rate.

Payments are not reduced for participants in work-release programs, residing in halfway houses or under community control.

Failure to notify VA of a veteran's incarceration can result in overpayment of benefits and the subsequent loss of all VA financial benefits until the overpay-

ment is recovered. VA benefits will not be provided to any veteran or dependent wanted for an outstanding felony warrant.

VA may be able to take a portion of the amount that an incarcerated veteran is not receiving and pay it to his or her dependents, if they can show need.

When a veteran is released from prison, his or her compensation or pension benefits may be restored.

Depending upon the type of disability, the VA may schedule a medical examination to see if the veteran's disability has improved or worsened.

THE HEALTH CARE FOR REENTRY VETERANS PROGRAM

This program offers outreach to veterans incarcerated in state and federal prisons, and referrals and short-term case management assistance upon release from prison.

KNOW A VET IN JAIL?

Lucas Vrbsky GED, MSW, LCSW
Incarcerated Veterans Reentry Specialist

Salisbury VA Medical Center
1601 Brenner Avenue (122)
Salisbury, NC Carolina 28144

Office: 800.469.8262 x5521
Mobile: 704.267.9565
Fax: 704-638-3437
Email: lucas.vrbsky@va.gov

DID YOU KNOW?
NORTH CAROLINA IS HOME TO THE 3RD LARGEST ACTIVE DUTY MILITARY PRESENCE IN THE UNITED STATES.

NORTH CAROLINA CENTRAL UNIVERSITY VETERANS LAW CLINIC

The North Carolina Central University School of Law operates a Veterans Law Clinic that provides legal advice to veterans in the community and throughout the state. Under extensive supervision, law students assist veterans and their families with the complexities and technical aspects of filing their claims with the US Department of Veterans Affairs Regional Offices nationwide, the Board of Veterans Appeals, and the US Court of Appeals for Veterans Claims. This service is provided to veterans throughout North Carolina through partnerships with UNC Campuses located in other regions of the State.

The Veterans Law Clinic is handling all types of claims at all stages of the Veterans Affairs' claims adjudication process including judicial review.

The Veterans Law Clinic is one of the leading advocates for eligible active duty personnel, veterans, or their survivors. The Clinic accepts cases year-round but cannot accept all cases. To determine eligibility, contact the Supervising Attorney. Craig Kabatchnick, 919-530-6605.

NCVETSLEGAL.ORG

NC Veterans Pro Bono Network is a collaboration of over thirty stakeholders seeking to provide a structure and sharing of information among service providers, law schools, legal aid organizations, public defenders, veterans service organizations, VJOs and others interested in expanding pro bono representation to veterans throughout the state of North Carolina through public-private partnerships and recruitment of private bar members.

CORRECTION OF ERRORS OR INJUSTICES ON MILITARY RECORDS

Requests to have military records corrected are handled through each branch of service's Boards for Correction of Military Records.

All requests to correct an error to military records must be filed within three years of discovery of the error and contain evidence, such as signed statements from you and other witnesses or copies of records that support your case. It is not enough to provide the names of the witnesses.

Applying for a correction is a simple process; however, it is recommended you use the services of a VSO.

APPLYING FOR REVIEW OF DISCHARGE

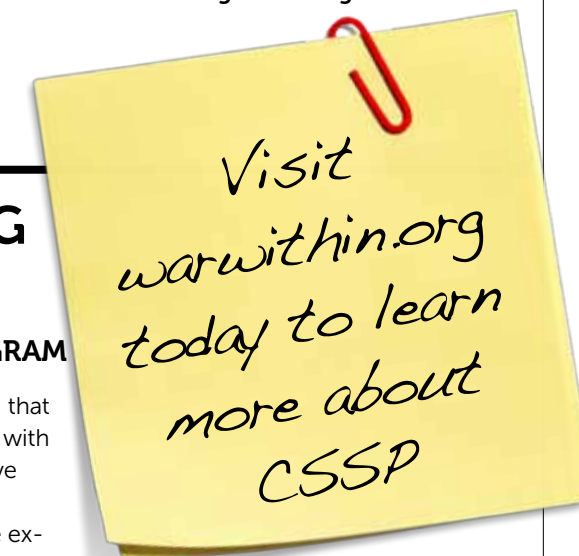
You must make your application for discharge upgrade within 15 years of discharge. If your discharge is older than 15 years, you must apply for a change to your military records using the process detailed above.

Form DD 293 (Application for the Review of Discharge or Dismissal from the Armed Forces) can be obtained from NCDVA or a local VSO. See pages 4-11 for contact information.

LEGAL AID SOCIETY OF NORTH CAROLINA

Legal Aid of North Carolina is a state-wide, nonprofit law firm that provides free legal services in civil matters to low-income people in order to ensure equal access to justice and to remove barriers to economic opportunity.

See: www.legalaidnc.org



HARNETT COUNTY DISTRICT 11A VETERANS TREATMENT COURT

The court provides a means to divert veterans from the traditional criminal justice system and provide them the support they need to lead productive and law-abiding lives through referrals for treatment, education and vocational programs, and community resources, all while being judicially monitored.

Mark A. Teachey
Veteran Court Coordinator
District 11A
Harnett County Courthouse
District Attorney Office
301 West Cornelius Harnett Blvd., Suite 101
Lillington, NC 27546
910-814-4515 (Office)

MECKLENBURG COUNTY JAIL DIVERSION AND TRAUMA RECOVERY PROGRAM

Operation Recovery is a program that assists individuals who are involved with the criminal justice system who have served in the military (including the National Guard and Reserves), have experienced trauma, and are managing a mental illness or substance abuse issue.

The program is funded wholly or in part by the Substance Abuse and Mental Health Services Administration through their Jail Diversion and Trauma Recovery initiative as a project of the NC Division of Mental Health, Developmental Disabilities & Substance Abuse Services.

Carlton G. Watkins Center
3500 Ellington Street
Charlotte NC, 28211
Main Reception #: 704-336-7100



GOVERNOR'S WORKING GROUP ON VETERANS, SERVICE MEMBERS, AND THEIR FAMILIES



MISSION

Determined to expand and improve services for the state's 800,000 Veterans, Governor McCrory has built an unprecedented intra-governmental Working Group focused on Job Creation, Workforce Enrichment, Health and Wellness, Legal and Financial Services and Benefits for Veterans. This real-time referral and collaboration network cuts red tape.



JOIN THE GROUP

"Do you currently work in Veterans Affairs? Or in a service area that supports veterans? The Governor's Working Group on Veterans, Service Members and their Families is a unique and valuable resource for those that care for our heroes. Great articles and informative monthly calls allow best practices to be shared across our state. Please visit our website, ncveteransworkinggroup.org, for more information that can help you better help those who've served!"

— *Cornell Wilson, Major General, USMC (retired) Military Advisor to the Governor of North Carolina*

NON PROFITS HELPING VETS:

Looking for an opportunity to volunteer? Below is a partial list of area non-profits that are looking for a few good men and women! Seek out those programs in your communities, and make a difference, today!

Alcohol and Drug Council of NC
1-800-688-4232

Alliance of Disability Advocates
(919) 833-1117

BIANC (Brain Injury Association of NC)
(800) 377-1464

Blue Star Families
(202)-630-2583

Canine Angels'
(917) 575-6235

Care Share Health Alliance
(919) 861-8353

Carolina Veterans Support Group
919-424-6346

Charlotte Bridge Home
(704)-332-8802

Community Blueprint (Fayetteville/Cumberland County)

Concerned Veterans for America
(703) 678 4664

Easter Seals UCP
1-800-662-7119

Family Endeavors
(910) 672-6166

Giving Women Wings
www.givingwings.org

Gold Star Mothers
(202)-265-0991

Green Beret Foundation
www.greenberetfoundation.org

Hope for the Homefront
(719) 440-1000

Iraq and Afghanistan Veterans of America
202-544-7692

Joint Veterans Crisis Response Team
919-907-0577

Legal Aid of NC
1-866-219-LANC (5262)

Lucy Daniels Center
919-677-1400

Military and Veterans Resource Coalition (Wake County)
919-267-3690

National Alliance for Mental Illness - NAMI (NC chapter)
1-800-451-9682

Navy Marine Corps Relief Society
(800)-654-8364

NC Equal Access to Justice
336-688-5329

North Carolina Heroes
www.ncheroes.org

NC Justice Center
919-856-2570

NC VetsLegal
www.ncvetslegal.org

Old North State Medical Society
919.696.0206

Onslow County Partnership for Children
1-888-378-2470

Outside the Wire Group
718-624-0350

Outward Bound for Veterans
866.467.7651

Oxford House
(800) 689-6411

Project Lazarus
(336) 667-8100

Purple Heart Homes
(704) 838-4044

The American Red Cross
1-800-733-2767

Semper Fi Fund
703-640-0181

Step Up for Soldiers
910.383.3220

Stop Soldier Suicide
www.stopsoldiersuicide.org

TAPS (Tragedy Assistance Program for Survivors)
800-959-TAPS

TROSA (Durham)
919.419.1059

USO
919-840-3000

US Veterans Corps
919-818-9609

Veterans Restoration Quarters (ABCCM)
828-259-5300

VLCNC Cares (Veterans Life Center)
(919) 803-5516

Wags 4 Tags
(919) 475-2076



www.mymvrc.org

A community collaborative of organizations supporting military service members, veterans and their families in Wake County and the Triangle area.

Message phone: 919-267-3690 x3

Military and Veterans Resource Coalition on Facebook



www.greenberetfoundation.org

The Green Beret Foundation provides unconventional resources to facilitate the special needs of our wounded, ill and injured and imparts unique support to the Special Forces community in order to strengthen readiness and uphold Green Beret traditions and values. Learn more about who we are and what we do or support our cause by donating today.



www.stepupforsoldiers.org

Step Up For Soldiers: An All-Volunteer Group Providing Renovations, Recreation, and Recognition for Recently Disabled Veterans.

Mission Statement: To provide disabled veterans who experienced loss of limb and mobility problems with the resources necessary to adjust in a post-war environment. As a result of the events and fundraisers, sponsored by Step Up For Soldiers, we strive to not only enhance their lives and those of their families but also help to restore their confidence and positive self-image.



www.familyendeavors.org

Fayetteville
(910) 672-6166
2125 Valleygate Dr.
Ste. 101
Fayetteville, NC
28304

Charlotte
(704) 780-4950
5700 Executive Center Dr.
Ste. 105
Charlotte, NC
28212

Jacksonville
(910) 459-4320
120 Henderson Dr.
Ste. B
Jacksonville, NC
28540

MORE NONPROFITS YOU SHOULD KNOW, OR THAT MIGHT BE ABLE TO HELP YOU!



www.semperfund.org

The Semper Fi Fund, and its program America's Fund, provide immediate financial assistance and lifetime support to post 9/11 wounded, critically ill and injured members,

and their families of all branches of the U.S. Armed Forces, ensuring that they have the resources they need during their recovery and transition back to their communities. Since establishing the Semper Fi Fund in 2004, we have issued more than 76,500 grants, totaling more than \$94 million in assistance to over 12,000 of our heroes and their families.



www.ncheroes.org

The mission of the North Carolina Heroes' Fund is to improve the quality of life for

the military men and women of North Carolina and their families who are experiencing financial hardships as a result of their service, often times from overseas deployment.



www.ncobs.org/veterans/

Outward Bound for Veterans helps thousands of returning service members and recent veterans readjust to life at home through powerful wilderness courses that draw on the healing

benefit of teamwork and challenge through use of the natural world.



CHARLOTTE BRIDGE HOME

2200 E. 7th Street, Charlotte NC 28205
704-332-8802 www.charlottebridgehome.org

Our Mission:

Charlotte Bridge Home helps Charlotte veterans successfully transition home after military service by identifying their education, employment and healthcare needs and connecting them to available community, state and federal resources.

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VETERANS CRISIS LINE: (800) 273-8255
 NCNG HELPLINE: (855) 322-3848

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VETERANS EMERGENCY RELIEF:
 (877) 424-3838

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